

UP Cooperative Bank Ltd
CTS Tender Document No: COOP BANK/CTS/08 Pre Bid Meeting

V Soft

Clause	RFP criteria	Vendor Queries	Banks Response
Clause 2.1 (h) Page no - 13	The bidder should be a national organization with presence in all the MICR centers of Northern Grid. (Name and Addresses to be provided)	The Bidder should be national organization and having presence in Northern Grid. As Bank is opting Software as a service. Presence in Delhi is must irrespective of presence in all the MICR centers	The Bidder will present affidavit for their local presence at every MICR centre
Clause 2.2 Page no – 14 Point - 1	No Of PSUs where solution is implemented Greater Than 10 Banks :20 Marks Between 6- 10 Banks: 10 Marks 5 Banks : 5Marks(1 mark for each bank)	No of State Co-op. Bank where solution is implemented Greater than 5 Banks: 20 Marks Between 2-5 Banks: 10 Marks 1 Bank: 5 Marks UPCB is State Co-operative Bank, hence experience in State Co-op Bank is required not the experience in PSU.	No Of PSUs / Pvt where solution is implemented Greater Than 5 Banks :20 Marks Between 2-4 Banks: 10 Marks 2 Banks : 5Marks.
Clause 2.2 Page no – 14 Point - 4	Support personnel/service engineer at all MICR Centres In all 5 MICR Centre in UP :10 Marks Between 3 MICR : 5 0 otherwise	This clause should be treated Vendor must agree to have support personals in all the MICR centers in UP.	The Bidder will present affidavit for their local presence at every MICR centre
Clause 2.2 Page no – 14 Point - 8	Scanners supplied in last financial year Greater Than 1000: 10Marks Between 500-1000: 5 Marks Less Than 500: 0 Marks	This clause is not required as it does not reflect the quality of service offered by bidder. Secondly, Bank can go to open market for Scanner for better cost/options/deals in future.	accepted

Forbes Technosys Ltd

Page no.5, Sec-1,Point-4	Connectivity between the banks CHI location and the service providers processing facility will be provided by the bank	CHI will be provided by the vendor, hence connectivity from CHI location and the Service provider data center will not be in scope of the bank.	Suggestion accepted
Page-6;Sec-1; Point-10.1	Inward clearing files from the CHI will be uploaded in the vendors system and the vendor shall do the inward payee name entry and also the first level of the technical scrutiny – presence of signature, validity of the instrument date etc.	Tender floated is for SaaS model of complete solution. In that case bank needs to do Payee Name entry and first level of technical scrutiny by themselves using web based inward solution. Note- As per RBI/NPCI guidelines all banks are capturing payee name while presenting outward clearing and this payee name will be available in Inward clearing files.	Will be accepted if this condition come out to RBI Guidelines
Page-17;Sec-3; Point-3	Bank will present the file to RBI through CHI server. For accessing SFTP and secure website, Bank will provide Internet connectivity at own location	Since CHI will be provided by Vendor, hence presenting files to CHI server should not be in Banks scope.	Suggestion accepted