

# Part I (Technical Bid)

## TENDER DOCUMENT

FOR  
MPLS VPN Connectivity in  
Uttar Pradesh Cooperative Bank  
& District Cooperative Banks in the state of  
Uttar Pradesh



उत्तर प्रदेश कोआपरेटिव बैंक लि०

**Tender Document No: COOP BANK/CBS/2012-2013/07**

**Issued to:**

**No. of pages**

# Table of contents

1.	Introduction and Disclaimers.....	8
1.1.	Purpose of Tender Document.....	8
1.2.	Information Provided.....	8
1.3.	Disclaimer.....	8
1.4.	Costs to be borne by Respondents .....	8
1.5.	No Legal Relationship.....	9
1.6.	Recipient Obligation to Inform Itself .....	9
1.7.	Evaluation of Offers .....	9
1.8.	Errors and Omissions .....	9
1.9.	Acceptance of Terms.....	9
1.11.	Notification .....	10
2.	Background .....	11
2.1.	About Cooperative banks Short Term Cooperative Credit Structure (STCCS).....	11
2.2.	Present Setup.....	12
2.3.	Project Objectives (SCOPE of Work) .....	12
3.	Instruction to Bidders .....	14
3.1.	Amendment to the bidding document .....	14
3.2.	Language of Bid.....	15
3.3.	Documents Comprising the Bid .....	15
3.4.	Bid Currency.....	15
3.5.	Earnest Money Deposit (EMD).....	15
3.6.	Implementation schedule .....	17
3.7.	Performance Guarantee .....	17
3.8.	Period of Validity of Bids.....	17
3.9.	Format and Signing of Bid .....	17
3.10.	Sealing and Marking of Bids.....	18
3.11.	Deadline for submission of Bids.....	18
3.12.	Late Bids.....	18
3.13.	Modification And / Or Withdrawal of Bids: .....	18
3.14.	Opening of Bids by the Bank.....	19

3.15.	Clarification of bids .....	19
3.16.	Preliminary Examinations .....	19
3.17.	Bid Evaluation .....	20
4.	Service Level Requirement .....	20
4.1.	Definitions:.....	20
4.2.	Service Level Agreement.....	211
	Service Window .....	244
	Network - Delay. ....	25
5.	Bid Evaluation Methodology.....	266
5.1.	Introduction .....	266
5.2.	Minimum Eligibility Criteria .....	26
5.3.	Evaluation of Technical Bids .....	288
5.4.	Evaluation of Financial Bids .....	299
5.5.	Final Selection of the Eligible Bidder.....	299
6.	Financial Terms and Conditions.....	29
6.1.	Cost of Tender Document:.....	29
6.2.	Currency:.....	29
6.3.	Price: .....	29
6.4.	Validity of Bids: .....	30
6.5.	Delivery schedule:.....	30
6.6.	Penalty: .....	30
6.7.	Acceptance:.....	30
6.8.	Payment Terms: .....	30
6.9.	Payment in case of Termination of contract: .....	301
6.10.	Insurance:.....	311
7.	General Terms and Conditions .....	322
8.	Annexures .....	377
	Annexure –I (Technical Bid- Part A) .....	377
8.1.	Backbone and NOC Infrastructure .....	399
8.2.	Proposed Solution Architecture including Last Mile Connectivity.....	399
8.3.	Project Management .....	40
8.4.	Reporting and Support.....	40
8.5.	Customer Feedback .....	40

8.6. Masked Financial Bid ..... 40

8.7. List of deviations (as per Annexure -II) ..... 40

8.8. Technical Proposal overing Letter (as per Annexure –III) ..... 40

Annexure –II ..... 411

Annexure –III ..... 423

Annexure – IV ..... 433

Annexure –V ..... 444

Annexure –VI ..... 485

Annexure –VII ..... **Error! Bookmark not defined.**7

Annexure –VIII ..... 458

### Instructions to the bidder

U.P. Cooperative Bank Limited, Head Office 2 Mahatma Gandhi Marg Lucknow- 226001 on behalf of District Cooperative bank invites sealed offers (technical and financial) for selecting the 'Service Provider for implementation of MPLS VPN Connectivity in UPCB and DCCBs across the State of Uttar Pradesh. The scope of the project is as described in this 'Tender Document'.

The details of the tender are given below:

Sr. No	Bid Reference No. :	
1.	Purpose	MPLS VPN Connectivity in Uttar Pradesh Cooperative Bank & District Cooperative Banks in the state of Uttar Pradesh
2.	Cost of Tender	Rs.5000/-(Five Thousand Only)
3.	Earnest Money Deposit (EMD)	Rs.1000000/-(Ten Lakh Only)  To be submitted as Demand Draft in favour of "Uttar Pradesh Cooperative Bank Limited", payable at Lucknow.
4.	No. of Envelopes (Non window, sealed) to be submitted	Two (2) Envelopes  <b><u>Envelope 1 containing:</u></b>  1. Technical Bids  (Submit 1 hard copy and 1 soft copy in CD)  2. DD towards cost of tender & EMD.  <b><u>Envelope 2 containing:</u></b>  Financial bid (Only one bid to be kept).
5.	Last Date and time of submission	17 <sup>th</sup> December , 2013 (Tuesday); 4:00 PM
6.	Venue, Date and Time of opening of Bids, except Financial bids.	At 4:30 PM, on last date of bid submission,  U P Cooperative Bank Limited (Head Office) 9 <sup>th</sup> Floor, Meeting Hall Mahatma Gandhi Marg, Lucknow – 226001

7.	Pre-bid meeting	28 <sup>th</sup> November 2013 at 11:30 AM, U P Cooperative Bank Limited (Head Office) 9 <sup>th</sup> Floor, Meeting Hall Mahatma Gandhi Marg, Lucknow – 226001	
8.	Response to clarification / pre bid meeting to be put on web site	3 <sup>rd</sup> Dec 2013	
9.	Bid Validity	6 months from the last date of submission.	
10.	Address for submission of Bids	The Managing Director U P Cooperative Bank Limited Mahatma Gandhi Marg, Lucknow – 226001	
11.	Tender Document can be downloaded from	<a href="http://www.upcbl.in">www.upcbl.in</a>	
12.	No of sites where connectivity is required	Approximately 750	
13.	Estimated value for 7 years	Approximately Rs.	Cr.
14.	Contact Persons :		
	<b>Name &amp; Designation</b>	<b>Phone</b>	<b>E-mail</b>
	Mr. Pankaj Pandey Manager – IT U P Cooperative Bank Limited	09415530582	<a href="mailto:upcbltenderconnectivitytender1@gmail.com">upcbltenderconnectivitytender1@gmail.com</a>

Please note that all the information desired needs to be provided only in the form and formats specified in this Tender Document.

1. Response should contain only the desired information. Incomplete information in these areas may lead to rejection of bids.
2. UPCB reserves the right to change the dates mentioned above. Changes and clarification, if any, related to Tender Document will be posted on web site. Bidders must have close watch on website during the intervening period before submitting response to Tender Document.
3. Bidders must plan for presentation and site visit well in advance as UPCB will undertake the same immediately after submission of bids.
4. Bidders may please note that under no circumstances last date of submission of the bids will be extended by UPCB.
5. MD UPCB reserves the right to assign the scope of work in part/full to any of the technical successful bidder without disclosing any reasons.

## GLOSSARY

<b>DC</b>	<b>Data Center</b>
<b>DR</b>	Disaster Recovery
<b>PoP</b>	Point of Presence
<b>CPE</b>	Customer Premises Equipment
<b>CoS</b>	Class of Service
<b>NOC</b>	Network Operation Center
<b>EMD</b>	Earnest Money Deposit
<b>OEM</b>	Original Equipment Manufacturer
<b>UPCB</b>	Uttar Pradesh Cooperative bank limited
<b>DCCB</b>	District Cooperative bank
<b>Bank</b>	UPCB / DCCB

# **1. Introduction and Disclaimers**

## **1.1.Purpose of Tender Document**

The purpose of this tender is to finalize the Service Provider for providing “Back up” MPLS VPN connectivity for all locations/offices of the Bank as mentioned in the tender. During the entire project period, the back-up connectivity could be used for Primary Connectivity in case of non-availability of the Primary links on any of the sites mentioned in the tender document. In case of usage of the back-up link for Primary connectivity, all the terms and conditions of the tender will remain the same. In case of total non-performance of the existing Primary Link Service Provider and it being disqualified and removed from providing the entire connectivity, the UP Cooperative bank would declare and appoint the Back-up Service Provider selected through this tender as the Primary Service Provider on the same terms and conditions as specified in this tender.

## **1.2.Information Provided**

The tender document contains statements derived from information that is believed to be relevant at the date but does not purport to provide all of the information that may be necessary or desirable to enable an intending contracting party to determine whether or not to enter into a contract or arrangement with BANK. Neither BANK nor any of its employees, agents, contractors, or advisers gives any representation or warranty, express or implied, as to the accuracy or completeness of any information or statement given or made in this document. Neither BANK nor any of its employees, agents, contractors, or advisers has carried out or will carry out an independent audit or verification exercise in relation to the contents of any part of the document.

## **1.3.Disclaimer**

Subject to any law to the contrary, and to the maximum extent permitted by law, BANK and its officers, employees, contractors, agents, and advisers disclaim all liability from any loss or damage (whether foreseeable or not) suffered by any person acting on or refraining from acting because of any information including forecasts, statements, estimates, or projections contained in this Tender Documenter conduct ancillary to it whether or not the loss or damage arises in connection with any negligence, omission, default, lack of care or misrepresentation on the part of BANK or any of its officers, employees, contractors, agents, or advisers.

## **1.4.Costs to be borne by Respondents**

All costs and expenses incurred by Respondents in any way associated with the development, preparation, and submission of responses, including but not limited to; the attendance at



meetings, discussions, demonstrations, etc. and providing any additional information required by BANK, will be borne entirely and exclusively by the Respondent.

### **1.5.No Legal Relationship**

No binding legal relationship will exist between any of the Respondents and BANK until execution of a contractual agreement.

### **1.6.Recipient Obligation to Inform Itself**

The Recipient must conduct its own investigation and analysis regarding any information contained in the tender document and the meaning and impact of that information.

### **1.7.Evaluation of Offers**

Each Recipient acknowledges and accepts that BANK may in its absolute discretion apply selection criteria specified in the document for evaluation of proposals for short listing / selecting the eligible vendor(s). The tender document will not form part of any contract or arrangement, which may result from the issue of this document or any investigation or review, carried out by a Recipient.

### **1.8.Errors and Omissions**

Each Recipient should notify BANK of any error, omission, or discrepancy found in this Tender Document.

### **1.9.Acceptance of Terms**

A Recipient will, by responding to BANK for tender document, be deemed to have accepted the terms of this Introduction and Disclaimer.

### **1.10. Tender Document**

Recipients are required to direct all communications related to this Tender Document, through the Nominated Point of Contact person:

**Contact: Pankaj Pandey**

**Position: Manager (IT)**

**Email:** : [upcbltenderconnectivitytender1@gmail.com](mailto:upcbltenderconnectivitytender1@gmail.com)

BANK may, in its absolute discretion, seek additional information or material from any respondents after the Tender Document closes and all such information and material provided must be taken to form part of that Respondent's response. Respondents should provide details of their contact person, telephone, fax, email and full address(s) to ensure that replies to Tender Document could be conveyed promptly. If BANK, in its absolute discretion, deems that the originator of the question will gain an advantage by a response to a question, then BANK reserves the right to communicate such response to all Respondents. BANK may, in its absolute discretion, engage in discussion or negotiation with any Respondent (or simultaneously with

more than one Respondent) after the Tender Document closes to improve or clarify any response.

### **1.11. Notification**

BANK will notify all short-listed Respondents in writing or by mail as soon as practicable about the outcome of their Tender Document. BANK is not obliged to provide any reasons for any such acceptance or rejection.

## **2. Background**

### **2.1.About Cooperative banks Short Term Cooperative Credit Structure (STCCS)**

Cooperative Banks come under three tiers of Short Term Cooperative Credit Structure (STCCS). Following table shows the brief description of STCCS of state of Uttar Pradesh.

#### **Three tier Cooperative Credit Structure**

Apex bank	UPCB	28 –Branches 39- Pay Offices 17 -Regional Offices
Central bank	DCCBs	50 –DCCBs 1349-Branches
PACS	PACS	7479

#### **U.P. Co-operative Bank Ltd.**

Uttar Pradesh Co-operative Bank Limited established in 1944 is the apex bank of Cooperative Credit Societies in the State. Beside the State Government 50 district Cooperative Bank and 10 Apex Cooperative bodies is its member. It is a Scheduled Bank. The Bank has 79 offices including 28 branches, 34 pay offices and 17 regional offices (RO). In addition the Bank also regulates The Cadre Authority of the secretaries/senior managers of district cooperative banks and secretaries of primary agricultural credit cooperative societies. The main objective of the bank is to exercise fiscal discipline over district/central cooperative banks, given them professional advice as also to play the role of a balancing center. This apex bank, besides its own financial resources, obtains loans on concessional interest rates from NABARD and through district cooperative banks extends refinance facilities for short term and medium term loans for agricultural production and other allied works. The bank besides agricultural production, extends financial assistance to agriculture-based large and medium processing industries like sugar factories, spinning mills, rice mills, oil mills, vegetable oil mills, solvent extraction plants, cottage industries, cold storage, handloom, agriculture, rural development banks, cooperative housing society, marketing federation, sugar cane society, State Sugar Mills Cooperative and NAFED.

#### **DCCBs**

There are 50 DCCBs in the state of UP. The main objective is to provide agriculture (STCCS) in form of cash and fertilizer inputs through their affiliated PACS. There are 1349 no of branches in the state with 7479 PACS affiliated to them. DCCBs mobilize their resources through deposits and by obtaining refinance from NABARD through APEX bank. They also exercise financial discipline over the affiliated societies and ensuring smooth flow of credit. The DCCBs also provide loans to diversified sectors e.g. Salary earner societies, sugar mills, consumer durables, personal loan, taxi loan etc. The main aim of DCCBs is to keep their cost of fund at the minimum and earning from the interest at the highest to increase their financial margin. In

lack of computerization the DCCBs are not only losing their prime customers but as well as they are unable to implement the ALM system to take advantage of deregulated interest rate regime. In other words the management of funds is also being adversely affected.

## **PACS**

There are 7479 PACS in the state of UP. The PACS are lower tire of 3 tire STCCS delivery system. The main function of PACS is to provide crop loan to its member in form of cash & kind (Agriculture inputs). Their main source of fund is borrowing from DCCBs by which they are affiliated. They also take deposits from the members. These also act as purchase centre for various crops (Wheat, Paddy etc).

## **2.2. Present Setup**

There are 50 DCCBs in the state of UP with its around 1349 branches and One Apex Cooperative bank at state level (UPCB) with its 28 branches. UPCB & 15 DCCBs has been covered under CBS system. Each bank has its own Data centre thus 16 independent data centre are there in the state. Presently UPCB has connectivity of MPLS VPN with BSNL in its 27 branches covered under CBS and DCCBs having leased line connectivity with BSNL.

At all locations/offices the LAN is based on Layer 2 switches. The switches used at all locations are unmanaged. All switches are property of BANK and are under Warranty/AMC with respective vendors.

## **2.3. Project Objectives (SCOPE of Work)**

The minimum specified scope of work to be undertaken by the bidder is to be performed as per the terms and conditions mentioned in the different parts of this document, any further amendments issued in this regard and the contract to be signed by the successful bidder subsequently.

S No.	Bandwidth	Type of Connectivity	Mode of Connectivity	SLA	No of Links (Approx)	Latency	Services Required
1	100 MB	MPLS VPN	Fiber	99.90%	2	90 ms	Managed Service Network & Auto switching with existing ISP having 3-path protection.
2	4 MB	MPLS VPN	Fiber	99.90%	1	90 ms	Managed Service Network & Auto switching with existing ISP having 3-path protection.
3	256 Kbps	MPLS VPN	wireless technologies	98%	797	*	Managed Service Network & Auto switching with existing ISP having 3-path protection.

Traffic should be mandatorily handover to DC/DR through MPLS backbone only.

This service includes:

- a. Design and engineer MPLS connectivity for Uttar Pradesh Cooperative Bank Ltd.
- b. The bidder is also required to provide all necessary hardware for suitable connectivity as well as their installation and commissioning at the respective pops / branches
- c. The data center DC and DR must be connected on a minimum 4 Mbps MPLS VPN on Fiber. The bidder is required to quote for 4 Mbps MPLS VPN .
- d. The branch connected on a minimum 256 Kbps MPLS VPN.
- e. In future, when all the DCCBS will be covered in CBS, a dedicated bandwidth of 100 Mbps MPLS VPN will be required for core site and DR site separately. **The bidder is required to give a separate quote for these links**
- f. The service provider is expected to provide the MPLS VPN connectivity in the offices / branches proposed to be opened in future and also during the contract period at the same Financials.

The period of service/contract will be for minimum 5 years and is extendable to mutually agreed time period. But bid evaluation of bid will be done for 7 year period.

The Bidder [Service Provider] to upgrade bandwidth from the initial contracted value to higher/lower value based on operational requirements.

Bank expects the bidder to develop a detailed project plan for supply, installation and commissioning of the MPLS links for the Bank's Data Centre, DR-site and the branches/offices identified by the Bank on leased basis as mode of connectivity to connect our Data Centre.

Further the selected bidder should coordinate with the existing link service provider/equipment vendor for integration of their link with the existing communication equipment/links available in the sites. In case of any integration problem with the existing network / vendor, the selected bidder will be responsible for resolving the same.

The bidder is advised to carry out a complete site survey before the submission of the bid to ensure that the connectivity designed is as per the requirement of the TENDER DOCUMENT.

The bidder is also required to study the existing connectivity provided by BSNL as well as interfaces such as modems, cards etc. presently being used in the network and accordingly submit their bid.

The bidder would ensure that the connectivity provisioning does not violate regulations as laid by Govt. of India/TRAI in respect of such links /networks. The system shall be subjected to inspection at various stages.

## **Customer support**

i. The bidders shall be required to provide customer support system for 24x7x365 so as to address the complaints/provide any assistance as well as to provide the reports on daily, weekly, monthly and yearly on the availability of the circuits. The said support system shall be responsible for the following but not limited to:-

- a) Post implementation services
- b) Management of service level commitments
- c) Connectivity monitoring, management and reporting
- d) A help desk

ii. The bidder is also required to provide escalation matrix and shall depute a designated service account manager for this project who shall be acting as a nodal officer and shall be stationed at a central location preferably in the Core at Lucknow.

The selection process consists of three phases viz.

- 1) Minimum Eligibility Criteria.
  - 2) Technical Evaluation and
  - 3) Financial Evaluation. Evaluation Criteria proposed to be adopted would be based on Quality cum Cost Based System (QCBS) where Technical Bid Score will get a weightage of 70 and Financial Bid Score a weightage of 30.
- a) It may also be noted that all the activities in the IT operation are subject to audit /inspection by both internal/external auditors/NABARD.
  - b) Selected Bidder [Service Provider] must take same into consideration while delivering the desired services.

## **3. Instruction to Bidders**

The Bidder [Service Provider] is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents may result in the rejection of its bid and will be at the bidder's own risk.

### **3.1. Amendment to the bidding document**

- a) At any time prior to the deadline for submission of Bids, the Bank, for any reason, may modify the Bidding Document, by amendment.
- b) The amendment will be posted on Banks website [www.upcbl.in](http://www.upcbl.in)
- c) All Bidders [Service Provider] must ensure that such clarifications have been considered by them before submitting the bid. Bank will not have any responsibility in case some omission is done by any bidder.
- d) In order to allow prospective Bidders [Service Provider] reasonable time in which to take the amendment into account in preparing their Bids, the Bank, at its discretion, may extend the deadline for the submission of Bids.

### 3.2. Language of Bid

The bid prepared by the Bidders [Service Provider], as well as all correspondence and documents relating to the Bid exchanged by the Bidder and the Bank and supporting documents and printed literature shall be written in English.

### 3.3. Documents Comprising the Bid

- a) The bid consists of two bids viz., technical Bid and Financial Bid.
- b) Documents comprising the **TECHNICAL BID** as per **Annexure –I**.(Hard & Soft Copy in MS Word).Any technical Bid containing price information will be rejected.
- c) Masked Price Bid listing all the components as listed in Financial Bid, without indicating the price as per **Annexure -V**.
- d) Soft copy of minimum eligibility criteria, technical bid and masked price bid.  
Documents comprising the **FINANCIAL PROPOSAL** should be:
  1. Complete Financial bid as per **Annexure –IV**.
  2. Soft copy of Financial bid

Price bids containing any deviations or similar clauses may be summarily rejected.

### 3.4. Bid Currency

Bids to be quoted in Indian Rupee only.

### 3.5. Earnest Money Deposit (EMD)

- a) All the responses must be accompanied by a refundable interest free security deposit of Rs10,00,000/- (Rs. Ten lakh only), in the form of Demand Draft / Bankers Cheque in favour of “Uttar Pradesh Cooperative Bank limited” Bank of India” payable at Lucknow.
- b) Any bid received without EMD in proper form and manner shall be considered unresponsive and rejected.
- c) Request for exemption from Security Deposit will not be entertained.
- d) The EMD amount of all unsuccessful bidders would be refunded after the selection of successful bidder within 30 days
- e) The end of the bid validity period, including extended period (if any), or validity period need to decide by the bank
- f) Receipt of the signed contract from the selected Bidder.
- g) Successful Bidder [Service Provider] will be refunded EMD amount only after submission of performance guarantee.
- h) The bid security may be forfeited:
  - a. If a Bidder [Service Provider] withdraws its bids during the period of bid validity
  - b. If a Bidder [Service Provider] makes any statement or encloses any form which turns out to be false/incorrect at any time prior to signing of the contract

- c. In case of successful Bidder [Service Provider], if the Bidder [Service Provider] fails to :
- i. Sign the contract
  - OR
  - ii. Furnish performance guarantee



### **3.6. Implementation schedule**

Bidder [Service Provider] to implement MPLS VPN at all the locations within **10 WEEKS FROM THE DATE OF PURCHASE ORDER.**

- a) In the event of non-implementation at any locations/offices as proposed in response to the Tender Document, the Bidder [Service Provider] to provide temporary connectivity till the proposed connectivity is implemented. In parallel the Bidder to ensure that the proposed connectivity is provided within one month.
- b) In the event of non-provision of proposed connectivity even after extension period of one month, penalty at 1% of the annual value for the link will be charged for every weeks delay subject to a maximum of 10%.
- c) All cost towards providing temporary connectivity has to be borne by the Bidder [Service Provider].
- d) Exercise of signing of contract will be parallel activity. While both the parties will endeavor in quick signing of contract, Bidder [Service Provider] must stick to the schedule mentioned above irrespective of signing of contract

### **3.7. Performance Guarantee**

The selected Bidder will be required to provide a 10% margin of the annual contract value as Performance Guarantee, in the form of bank guarantee from a scheduled financial bank. The performance guarantee should be valid till at least three months period beyond the expiry of the annual contract period and for another 3 months for BANK to claim the amount from guarantor bank. The Guarantee is to be provided annually.

### **3.8. Period of Validity of Bids**

- a) Prices and other terms offered by Bidders must be firm for an acceptance period of six (6) months from date of closure of this Tender Document.
- b) In exceptions circumstances the Bank may solicit the Bidders consent to an extension of the period of validity. The request and response thereto shall be made in writing. The Bid security provided shall also be extended.

### **3.9. Format and Signing of Bid**

- a) Each bid shall be in two parts:
  - i. Part I: Consists of TECHNICALBID and Masked Financial Bid [price bids without any price].
  - ii. Part II: covering only the FINANCIAL BID
- b) The Original Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract. The person or persons signing the Bids shall initial all pages of the Bids, except for un-amended printed literature.
- c) Any interlineations', erasures or overwriting shall be valid only if they are initialed by the person signing the Bids.

### **3.10. Sealing and Marking of Bids**

- a) The Bidder [Service Provider] shall seal the envelopes containing Technical and Financial Bid separately.
- b) The envelopes should be NON-WINDOW, each super scribed with “IMPLEMENTATION OF MPLS VPN –TECHNICAL BID / FINANCIAL BID ” as the case may be.
- c) Envelop shall be addressed to the Bank at the address given below:

**The Managing Director  
Uttar Pradesh Cooperative Bank Limited  
Head Office, 2 M.G.Marg,  
Lucknow-226001**

- d) All envelopes should indicate on the cover the name and address of bidder along with contact number.
- e) If the envelope is not sealed and marked, the Bank will assume no responsibility for the Bid's misplacement or its premature opening.

### **3.11. Deadline for submission of Bids**

- a) The bids must be received by the Bank at the address specified, no later than **17/12/2013**
- b) In the event of the specified date for the submission of bids, being declared holiday for the Bank, the bids will be received up to the appointed time on the next working day.
- c) The Bank may, at its discretion, extend the deadline for submission of Bids by amending the Bid Documents, in which case, all rights and obligations of the Bank and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

### **3.12. Late Bids**

Any bid received by the Bank after the deadline for submission of bids prescribed by the Bank will be rejected and returned unopened to the bidder.

### **3.13. Modification and/or Withdrawal of Bids:**

- a) The Bidder [Service Provider] may modify or withdraw its bid after the bid's submission, provided that written notice of the modification including substitution or withdrawal of the bids is received by the Bank, prior to the deadline prescribed for submission of bids.
- b) The Bidder [Service Provider] modification or withdrawal notice shall be prepared, sealed, marked and dispatched. A withdrawal notice may also be sent by Fax, but followed by a signed confirmation copy, postmarked no later than the deadline for submission of bids.
- c) No bid may be modified after the deadline for submission of bids.
- d) No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the bidder on the bid form. Withdrawal of a bid during this interval may result in the bidder's forfeiture of its EMD.

- e) Bank has the right to reject any or all tenders received without assigning any reason whatsoever. Bank shall not be responsible for non-receipt / non-delivery of the bid documents due to any reason whatsoever.

### **3.14. Opening of Bids by the Bank**

- a) On the scheduled date and time, bids will be opened by the Bank Committee in presence of Bidder [Service Provider] representatives.
- b) The Bidder [Service Provider] name and presence or absence of requisite EMD, Tender Document cost and such other details as the Bank, at its discretion may consider appropriate will be announced at the time of technical bid opening. No bid shall be rejected a bid opening, except for late bids which shall be returned unopened to the Bidder.
- c) Bids that are not opened at Bid opening shall not be considered further for evaluation, irrespective of the circumstances. Withdrawn bids will be returned unopened to the Bidders.

### **3.15. Clarification of bids**

During evaluation of Bids, the Bank, at its discretion, may ask the Bidder for clarification of its Bid. The request for clarification and the response shall be in writing (Fax/e-Mail), and no change in the substance of the Bid shall be sought, offered or permitted.

### **3.16. Preliminary Examinations**

- a) The Bank will examine the Bids to determine whether they are complete, the documents have been properly signed; supporting papers/documents attached and the bids are generally in order.
- b) The Bank may, at its sole discretion, waive any minor infirmity, nonconformity or irregularity in a Bid which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Bidder.
- c) Prior to the detailed evaluation, the Bank will determine the substantial responsiveness of each Bid to the Bidding document. For purposes of these Clauses, a substantially responsive Bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations. Deviations from or objections or reservations to critical provisions, such as those concerning Bid security, performance security, qualification criteria, insurance, Force Majeure etc. will be deemed to be a material deviation. The Bank determination of a Bid's responsiveness is to be based on the contents of the Bid itself, without recourse to extrinsic evidence. The Bank would also evaluate the Bids on technical and functional parameters including possible visit to inspect live site/s of the bidder, witness demos, bidders presentation, verify functionalities / response times etc.
- d) If a Bid is not substantially responsive, it will be rejected by the Bank and may not subsequently be made responsive by the Bidder by correction of the nonconformity.
- e) The Bidder is expected to examine all instructions, forms, terms and specification in the Bidding Document. Failure to furnish all information required by the Bidding Document or to submit a Bid not substantially responsive to the Bidding Document in every respect will be at the Bidder's risk and may result in the rejection of its Bid.

### 3.17. Bid Evaluation

Evaluation criteria proposed to be adopted will be Quality cum Cost Based System (QCBS) where Technical Bid Score will get a weightage of 70 and Financial Bid Score a weightage of 30.

Bank may waive off any minor infirmity or nonconformity or irregularity in a bid, which does not constitute a material deviation, provided such a waiving, does not prejudice or affect the relative ranking of any bidder.

## 4. Service Level Requirement

This SLA describes the Service Levels applicable to the MPLS VPN Service. Non-achievement of a Service Level may attract penalties, as set out in this SLA.

### 4.1. Definitions:

As used in the context of MPLS VPN Service, the following words shall have the meanings defined in this Clause 2. Solely as used in the context of MPLS VPN Service, the words defined in this Clause 2 shall supersede any conflicting definition set forth elsewhere in the Agreement.

“**Class Of Service (CoS)**” means the standard of service which determines different prioritization of VPN traffic on the Bidders backbone and hence determines packet delivery guarantee.

“**CPE**”, means any router (including cables, connectors and software) supplied by service provider as part of the MPLS VPN Service and installed at locations. This also includes any other hardware installed for connectivity purpose.

“**Month**”, means a calendar month.

“**Normal Business Hours**” or “**NBH**” means BANK normal business hours, which are generally from 9:00 A.M. to 9:00 P.M., unless otherwise specified in the Agreement.

“**Outage**”, means the non-availability of the MPLS-VPN Service at a Location, which prevents BANK location from sending or receiving data using the MPLS-VPN Service.

“**PLR**” or “**Packet Loss Ratio**” means the ratio between the number of IP packets sent by source router and the number of packets actually received by the destination router. The Packet Loss Ratio is expressed as a percentage.

“**Site Availability**”, means the virtual communication link availability, expressed as percentage, between a Location and a PE Router to which the CPE Router disconnected, including Access Circuit and the part of service provider Network that provides connectivity for the Location.

“**Scheduled Maintenance**”, means maintenance scheduled by service provider to occur during low Network traffic basically after office hours to implement generic changes to, or generic version updates of, the Network.

“SLA”, means this service level agreement for the MPLS-VPN Service.

## 4.2. Service Level Agreement

### Service Level Agreement

- a) Successful Bidder shall depute designate Service Manager to function as a single point of contact. The said manager should be supported by team of numbers of trained network engineers each to maintain and manage the connectivity. The bidder shall provide the comprehensive plan along with the bid with regard to the manpower deployed.
- b) The following service level shall be maintained by the successful service provider.
  - i. For Core and DR site of 100 Mbps MPLS Link.  
The successful bidder shall sign a Service Level Agreement with UPCB to ensure an uptime of 99.5% for the link. If the uptime is found less than 99.5% and up to 98.5% for Core and DR sites then the amount equivalent to the  $((99.5\% - \text{Uptime}\%) * 2)\%$  for that quarter will be deducted from the total per annum cost of the bandwidth as penalty. In case, the uptime is found less than 98.5% and up to 90.5% then the amount equivalent to the  $(99.5\% - \text{Uptime}\%)^2\%$  for that quarter will be deducted from the total per annum cost of the bandwidth as penalty.
  - ii. For DC & DR of 4 Mbps MPLS Links.  
The successful bidder shall sign a Service Level Agreement with UPCB to ensure an uptime of 99% for the link. If the uptime is found less than 99% and up to 97 % forces, then the amount equivalent to the  $((99\% - \text{Uptime}\%) * 2)\%$  for that quarter will be deducted from the total per annum cost of the bandwidth as penalty. In case, the uptime is found less than 97% and up to 90% then the amount equivalent to the  $(99\% - \text{Uptime}\%)^2\%$  for that quarter will be deducted from the total per annum cost of the bandwidth as penalty.
  - iii. For Branches of 256 Kbps MPLS Link other than the branches connected on CDMA/3G or VSAT technology.  
The successful bidder shall sign a Service Level Agreement with UPCB to ensure an uptime of 98%. If the uptime is found less than 98% and up to 96 % for DCCBs, then the amount equivalent to the  $((98\% - \text{Uptime}\%) * 2)\%$  for that quarter will be deducted from the total per annum cost of the bandwidth as penalty. In case, the uptime is found less than 96% and up to 88% then the amount equivalent to the  $(98\% - \text{Uptime}\%)^2\%$  for that quarter will be deducted from the total per annum cost of the bandwidth as penalty.
  - iv. The reports for the uptime should be provided by the successful bidder and shall be further validated by the UPCB. The responsibility of providing the necessary reports lies with the selected bandwidth of service provider.
  - v. If the average of this weekly uptime for any site is found less than 96% for any four (4) consecutive week's period, then UPCB can take the penal action against

successful bidder including but not limited to the revoking of the Performance Bank Guarantee. The report of each week should reach UPCB by the end of the next week.

- vi. During the period of the contract, the successful bidder will attend the defects at site within 4 hours in the case of the Core connectivity at Lucknow, for DCCB within 4 hrs and not later than 6 hrs at the branch level from the time/date complaints are reported to the successful bidder or its representatives on the help desk so established by the successful bidder for this purpose.
- vii. In case the reported problem is not resolved within 6 hours at such locations, the same shall be termed as nonperformance and the following penalties shall be imposed.

c) Availability / Uptime:

**S.N. Category Uptime**

1 Category 'A' 99%

2 Category 'B' 98%

For the first three months till the network is stabilized the availability / uptime for Category A should be 96%. Thereafter the same should be as specified above.

d) Class of Service [CoS]

1 Category 'A' Premium Real Time

2 Category 'B' Premium Real Time

3 Category 'C' Premiums Non Real Time

4 Category 'D' Businesses

Applicable only when Bank goes for Video Conferencing with CoS as Premium Real Time / Non Premium Real Time

SN	Class of Service	Max Jitter
1	Premium Real Time Traffic	<15 ms
2	Premium Non Real Time Traffic	<25 ms

e) Packet Loss [CPE to CPE]

**S.N. CoS Packet Loss**

1 Premium Real Time and

Premium Non Real Time

<= 0.5%

2 Business <= 1%

f) Service Delivery [Implementation]: Maximum twelve weeks from the date of order.

g) For 256Kbps, packet drop will be 3% and jitter will not be applicable for VSAT & wireless technologies.

h) Helpdesk facility: Dedicated toll free number, mail, portal for priority service.

i) Penalty Clauses for services

Compliance of service level requirement towards respective service category will be separately measured every month. Service provider will make all these information available using the SLA tool.

As mentioned in Tender Document all the locations have been classified under different categories based on business criticality. Shortfall in achieving SLA compliance will attract penalty and will be charged every quarter on the total payable for the quarter. The details of penalty calculation for various SLA parameters are mentioned below:

j) Availability / Uptime

During the entire contract period the Bidder should guarantee uptime during normal business hours as mentioned in SLA on monthly basis. Bank will impose penalty as given below:

**i. Category 'A'**

**Uptime Penalty in % of Monthly Payment**

>= 99%	-	0
>= 99 to < 98	-	10
>= 98 to < 97	-	20
>= 97 to < 96	-	30

- The location is said to be down if both primary and backup link fails.
- In case one link is working fine and other link fails the failed link should be made operational within **8hrs**. In the event of non-operational of the link, penalty of Rs.1,000/- per each hour downtime will be levied.
- In case of both the links failure at DC, Lucknow, all locations/offices connected will be treated as down and penalty as defined for various categories will be applicable till the link is restored.

**ii. Category 'B'**

**Uptime Penalty in % of Monthly Payment**

>= 98	-	0%
> 98 to < 97	-	10%
> 97 to < 96.5	-	20%
> 96.50 to < 96-	-	30%

- The location is said to be down if both primary and backup link fails.
- In case one link is working and other link fails the failed link should be made operational within **8hrs**. In the event of non-operational of the link, penalty of Rs.500/- per each hour downtime will be levied.
- If network hardware fails the location is said to be down and penalty as given in the above table will be levied.

**Exclusions:**

- Down time due to following situations will not be considered for the purpose of penalty calculation.
- Schedule maintenance by the service provider with prior intimation subject to max 2 hrs in a month.
- Link down due to power failure at BANK location/office
- Force majeure events

## k) Service Delivery [Implementation:]

In the event of non-provisioning of connectivity at any location/office even after extension of delivery date. Penalty at 1 % of the annual cost of the link will be charged for every week delay subject to maximum of 10%.

**Service Window**

Network has to be made available 24 x 7 x 365. The service window for Bank's network link availability shall be as per the service window defined in table below:

<b>Duration</b>	<b>Week Days</b>	<b>Timing Details</b>
<b>PBH</b>	Monday to Sunday	00:00 Hrs to 23:59 Hrs

Response and Resolution time frame:-

<b>Location</b>	<b>MTTA</b> (Mean Time Taken to Attend)	<b>MTTR</b> (Mean Time Taken to Repair)
<b>Core/DR</b>	15 Min	4 Hr.
<b>DCCB</b>	30 Min	4 Hr.
<b>Branch</b>	45 Min	6 Hr.



## **Network - Delay**

Maximum network delay acceptable levels are:

<b>Network Segment</b>	<b>Target Maximum Delay Time</b>
Core/DR	90 milliseconds
DCCB	90 milliseconds
Branch	110 milliseconds
Branches on wireless technologies other than VSAT	350 milliseconds
Branches on VSAT	900 milliseconds

### **Penalty for Delay in Commissioning:**

The penalty for delay period in weeks and part thereof after the time frame

Mentioned above will be calculated as follows.

<b>Delay in Weeks Penalty</b>	<b>(% of Annual cost for the link)</b>
1	10%
2	20%
3	30%
4	40%
5 to 8	50%
9 to 12	70%
13 and above	90%

### **4.3. Disclaimer**

In case service provider fails to achieve compliance level of services successively in two quarters or any three quarters in a financial year, BANK will reserve the right to re-look at the contract and redefine Service level agreement and penalty clauses to safeguard its interest.

## **5. Bid Evaluation Methodology**

### **5.1. Introduction**

The objective of evaluation methodology is to facilitate the selection of the technically superior solution at optimal cost.

To meet BANK's requirements, as spelt out in the TENDER DOCUMENT, the selected Bidder [Service Provider] must have the requisite experience in providing services in the field of Information and Communication Technology, the technical know-how, and the financial wherewithal that would be required to successfully set-up the required infrastructure and provide the services sought by BANK, for the entire period of the contract. The evaluation process of the bids proposed to be adopted by BANK is indicated below. The purpose of it is only to provide the bidder [Service Provider] an idea of the evaluation process that BANK may adopt. BANK reserves the right to modify the evaluation process at any time during the Tender process (before submission of technical and Financial responses by the prospective bidder), without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change. Any time during the process of evaluation BANK may seek specific clarifications from any or all the Bidder [Service Provider].

**It may please be noted that BANK reserves the right to reject any proposal in case name is found incomplete or not submitted in the specified format given in this Tender document.**

The details of 'Minimum Eligibility Criteria', provided by the vendor in its response to this Tender Document, will be evaluated first, . The technical and Financial responses to this Tender Document will be considered further only for those vendors who meet the **Minimum Eligibility Criteria**. Vendors must provide their responses in the format given in **Annexure -I**.

### **Quality cum Cost Based System (QCBS)**

Evaluation criteria proposed to be adopted will be Quality cum Cost Based System (QCBS) where Technical Bid Score will get a weightage of 70 and Financial Bid Score a weightage of 30.

The technical and financial response evaluation will be based on the criteria described in section onwards.

During the execution of the project, if it is apprehended that the L1 may not have the capacity to supply the entire requisite quantity, then the order shall be placed on L2 for the balanced quantity at L1 rates, provided this is acceptable to L2. If the L2 is unable to meet the requirement or the rate is not acceptable to L2, then the offer will be made to L-3, L-4 etc. in that sequential order before moving to the next higher bidder to supply the remaining quantity at L1 rate".

### **5.2. Minimum Eligibility Criteria**

Proposals not complying with the minimum eligibility criteria are liable to be rejected and will not be considered for evaluation of technical bid. The proposal should adhere to the following minimum eligibility criteria.

- a) The respondent should be a registered company. Copy of registration certificate to be closed.
- b) The respondent should be in business for at least five years as on the date of this tender.

- c) The respondent should be a National Long Distance Service Provider or VPN service provider / Basic Service operator having MPLS VPN network under license from GoI.
- d) Copy of license to be enclosed.
- e) The primary bidder should have a minimum average annual turnover of Rs. 5000 crores over the last three (3) years i.e. 2010-11, 2011-12, 2012-13. If audited figures for FY-2013 are not available, provisional figures may be provided.
- f) The respondent should have high redundancy MPLS based network backbone or MPLS backbone created using multiple service provider's fiber backbone [in redundant architecture covering at least 100+ cities in India. The network should offer redundancy at all levels.
- g) The respondent should be able to provide MPLS VPN connectivity at all locations/offices of BANK.
- h) The respondent should have own last mile in at least 65% locations of BANK.
- i) The respondent should be capable of providing wired and wireless last mile.
- j) The respondent PoPs should have redundancy at all levels.
- k) The respondent should have own NOC, mention details [location and address] of Primary and Backup NOC. The NOC should be operational for at least one year as on the date of this tender.
- l) The respondent must have experience in providing network connectivity to large
- m) National/international institutions spread across multiple states/regions in India. Details of the same to be provided.
- n) The respondent should have provided MPLS VPN services to at least three customers, with two customers having more than 25 sites and at least one customer with 50 or more sites [having PAN India presence]. Details of customers and project to be provided.
- o) Primary Bidder must preferably be having its own service support centre setup in Lucknow with skilled resources from where this project can be managed and monitored.
- p) For 256 Kbps locations the traffic must be handover to DCDR through MPLS backbone only.

Check-list for Technical Evaluation:

Sr. No.	Assessment Parameters	Vendor's Response(If required attach proofs)
1	Average Annual Turnover for the last three financial years. (2010-11, 2011-12 and 2012-13)- only applicable for primary bidders.	
2	Experience of carrying out WAN MPLS deployments of 100 WAN locations or more, in India	
3	Experience of running own NOC operations, with Monitored Device count more than 100.	
4	Primary Bidder shall have valid Industry Standard Quality Certifications - ISO 27001, ISO 20000 & ISO 9001	

5	Geographical reach of NSPs Services (cities in which the service provider has MPLS coverage at the time of bidding) in UP	
6	Number of years, for which NSP(s) is providing MPLS Services, in India	
7	% of Sites being connected on own last miles	
8	Number of MPLS PoPs (Point of Presence including Base stations) for UP	
9	Detailed Deployment Approach and Methodology for Device Selection and Network Setup & Management	
	i. Solution Design	
	ii. Sizing & Scalability Methodology	
	iii. Deployment Plan & Methodology	
	iv. Operations & Maintenance Plan	
10	Primary bidder to furnish Business Continuity Management certification (BS 25999 certification) which should include UP and NCR circles.	
11	Number of POP across Uttar Pradesh on MPLS on dual plane technology	

### 5.3. Evaluation of Technical Bids

Minimum Eligibility Criteria bids received from the Bidder [Service Provider] will be opened on the last day of the submission of bids (after stipulated time of submission) in the presence of representatives of the bidders who choose to be present as per the schedule stipulated by BANK. A detailed analysis will be subsequently carried out by BANK.

Based on responses to 'Minimum Eligibility Criteria', Bidder [Service Provider] will be shortlisted for technical evaluation further. The technical bid will be analyzed and evaluated, based on which the Relative Technical Score (RTS) shall be assigned to each bid. Technical Bids receiving a RTS greater than or equal to a score of 70 (cut-off marks) will be eligible for consideration in the subsequent round. Vendor have to ensure that all the document mentioned in the Check list for technical evaluation is in line based on which evaluation will be done.

**Relative Technical Score (RS Tech)** for each Bidder [Service Provider] will be calculated as follows based on above parameters:

$$\text{RS Tech} = T / \text{Thigh} * 100$$

Where, RS Tech = Relative score for Technical Bid of the vendor

T = Technical score obtained in the current bid

Thigh = Highest technical score out of all the bids obtained

**Note: If less than 3 bidders qualify as per above criteria (RS Tech >= 70), BANK reserves the right to short list the top 3 bidders.**

## 5.4. Evaluation of Financial Bids

In this phase, the Financial Bids of the Bidders [Service Provider], who are technically qualified in Phase I, shall be opened. The Financial Bid should contain the total cost of all services, comprising of all items as mentioned in the TENDER DOCUMENT.

**Relative Financial Score (RS Com)** for each Bidder [Service provider] will be calculated as follows:

$$\text{RS Com} = \text{CLow} / \text{C} * 100$$

Where, RS Com = Relative score for Financial Bid of the vendor

C = Financial bid value of the current bid

CLow = Lowest Financial bid value out of all the bids obtained

## 5.5. Final Selection of the Eligible Bidder

Total Relative Score (RS) obtained by each eligible Bidder [Service Provider] will be calculated as follows:

$$\text{RS} = \text{RS Tech} * 0.7 + \text{RS Com} * 0.3$$

The eligible Bidder [Service Provider] will be selected based on maximum Relative Score (RS) obtained.

The Bidder [Service Provider] with the highest Relative Score (RS) will be selected and further discussions will be held for finalizing the contract.

## 6. Financial Terms and Conditions

Bidders are requested to note following Financial terms and conditions for this project.

### 6.1. Cost of Tender Document:

Price of the bid has been fixed at **Rs.5,000/-**. Bidder has to necessarily deposit Rs. 5,000/- (Rs. five thousand only) in the envelope of '**Technical Proposal**', in the form of Demand Draft / Bankers Cheque in favour of "**Uttar Pradesh Cooperative Bank Ltd**" payable in Lucknow. Any bid received without this shall be considered unresponsive and rejected.

### 6.2. Currency:

The Bidder [Service Provider] is requested to quote in Indian Rupees ('INR'). Bids in currencies other than INR may not be considered.

### 6.3. Price:

- a) The Price quoted by the Bidder [Service Provider] should be **FLAT RATE** [i.e. should include all costs including one time charges (if any)], per category and contracted bandwidth.
- b) The recurring price should be uniform for all the years.

- c) The price should be inclusive of all taxes, duties, levies charges, transportation, insurance, octroi etc. However, applicable Service Tax will be paid on actual.
- d) The price quoted by the Bidder shall be fixed during the Bidder's performance of the contract i.e. for a period of five years and extended if required by BANK.
- e) Bid submitted with adjustable price quotation will be treated as non-responsive and will be rejected.
- f) Based on the contracted rates, BANK will release the payments quarterly after performance review of the previous year

#### 6.4. Validity of Bids:

The prices and other terms offered by Bidder [Service Provider] must be firm for an acceptance period of six (6) months from date of closure of this Tender Document.<sup>4</sup>

#### 6.5. Delivery schedule:

- a) Bidder [Service Provider] will implement IP MPLS VPN at all locations/offices **within TEN WEEKS from the date of the purchase order.**
- b) Exercise of signing of contract will be parallel activity. While both the parties will endeavour in quick signing of contract, Service provider must stick to the schedule mentioned above irrespective of signing of contract

#### 6.6. Penalty:

Penalty charged towards *shortfall in achieving Service Level Requirement* during the contract period has been defined in chapter 4 – 'Service level requirement'.

#### 6.7. Acceptance:

The acceptance test will be carried out as per mutually agreed Acceptance Test Plan [ATP], which will be finalised after PO is issued. The network will be accepted only after acceptance testing is completed as per the agreed plan and is duly signed/certified by the Bank and the service provider.

#### 6.8. Payment Terms:

- a) Bidder [Service Provider] will be paid in quarterly equal installments after the end of the quarter.
- b) Payment of any quarter will be made after deducting TDS/other taxes and applicable penalty pertaining to the quarter.
- c) Payment of first installment will be released only after submission of performance guarantee.
- d) Payment for subsequent quarters will be made only after payment of previous quarters.
- e) 50% of the OTC will be paid at the time of issue of Purchase Order and the balance amount is payable within 15 days of successful installation of all mentioned bank locations.

#### 6.9. Payment in case of Termination of contract:

In case the contract is terminated payment towards services will be made on pro rata basis, for the period services have been delivered, after deducting applicable penalty and TDS/other taxes.

**6.10. Insurance:**

As all the delivered hardware will be owned by the Bidder [Service Provider] during the entire period of the contract, the service provider will take insurance for the entire network hardware items installed in the premises of BANK locations for the entire duration of the contract period against all risks.

## **7. General Terms and Conditions**

1. The Bidder [Service Provider] is expected to peruse all instructions, forms, terms and specifications in this Tender Document and its Annexure. Failure to furnish all information required in the Tender Document Documents, in the formats prescribed or submission of a proposal not substantially responsive or submission of unnecessary additional information as part of response to this Tender Document. Document in every respect may result in rejection of the proposal.
2. At any time prior to the deadline for submission of Bids BANK may, for any reason, whether at his own initiative or in response to a clarification requested by prospective Bidders [Service Provider], modify the Tender Document by amendment, which will be placed on the bank's website for information of all prospective Bidders.
3. All such amendment shall become part of the Tender Document and same will be notified on bank's website. The Bidders [Service Providers] are required to have a watch on bank's website for any such amendment.
4. Bidder [Service Provider] must take into consideration each and every line of this tender document while preparing technical and financial proposal for the project. Bidder is requested to get any issue clarified by BANK before submitting the responses. The bids submitted should be complete in all respect meeting all deliverables under the project. It will be sole responsibility of the selected service provider to deliver each and everything as per the scope of the project during the contracted period. BANK will not be responsible in case of any requirement is underestimated or any requirement is not interpreted in right direction.
5. BANK reserves the right to extend the dates for submission of responses to this document with intimation on the bank's website.
6. BANK reserves the right to change the requirement specifications and ask for the revised bids or cancel the process without assigning any reasons.
7. As per scope of the project Bidder [Service Provider] is required to size the requirement of network hardware, link and associated software (IOS etc.) keeping in view of maximum bandwidth the link is supposed to support during the contract period in addition to the features as required. If any issue is observed with level of performance during the contract period, bidder will be responsible to resize/upgrade the h/w and s/w at free of cost. Bidder must verify the availability of hardware from each location or else provide the same.
8. Although service window has been defined as 9am to 9pm, service provider must provide services on beyond the above time in case of urgent requirement of the bank without any extra cost.
9. Service Level Requirement and Penalty in not achieving the same have been described in the 'Service Level Requirement' chapter.
10. Notwithstanding anything to the contrary contained in the contract, BANK shall be at liberty to invoke the Performance Guarantee in addition to other remedies available to it under the contract or otherwise if the selected Bidder fails to fulfill any of the terms of contract / order or commits breach of any terms and conditions of the contract.
11. On faithful execution of contract in all respects, the Performance Guarantee of the Bidder [Service Provider] shall be released by BANK.
12. These responses would be deemed to be legal documents and will form part of the final contract. Bidders are requested to attach a letter from an authorized signatory attesting their competence and the veracity of information provided in the responses. Unsigned responses would be treated as incomplete and could be rejected. Format of letter is given in.



13. Bidder [Service Provider] must deploy manpower having requisite qualification, experience, skill-set etc. for the project.
14. BANK reserves the right to call for any additional information and also reserves the right to reject the proposal of any Bidder if in the opinion of BANK, the information furnished is incomplete or the Bidder does not qualify for the contract.
15. The scope of the proposal shall be on the basis of single point responsibility, completely covering the products and services specified under this Tender Document, on end to end solution basis.
16. The Financial and Technical bids will have to be signed on all pages of the bid by the authorized signatory. Unsigned bids would be treated as incomplete and would be rejected.
17. By submitting a proposal, the Bidder [Service Provider] agrees to promptly contract with BANK for any work awarded to the Bidder [Service Provider]. Failure on the part of the awarded Bidder to execute a valid contract with BANK will relieve BANK of any obligation to the Bidder, and a different Bidder may be selected.
18. Any additional or different terms and conditions proposed by the Bidder [Service Provider] would be rejected unless expressly assented to in writing by BANK.
19. Time and quality of the service are the essence of this agreement. The Bidder [Service Provider] must strictly adhere to the delivery schedule of all the links at all locations/offices. Failure to do so will be considered as breach of the terms and conditions of the contract.
20. The bidder network must support auto switching with the primary/secondary network as and when required to maintain seamless branch connectivity at all times. This will be within the scope of primary/secondary operator.
21. Termination Clause
  - a) BANK reserves its right to terminate the contract partially or fully in the event of one or more of the following situations:
  - b) Bidder [Service Provider] fails to install and commission the links within the stipulated time as per contract or within any extension thereof granted by the Bank
  - c) Shortfall in achieving the Service Level requirement successively in two quarters or any three quarters in a financial year.
  - d) Bidder [Service Provider] fails to perform any other obligation(s) under the contract.
  - e) Any threat is perceived or observed on the security of bank's data / property out of any action by the staff deployed for monitoring / configuration etc., by service provider.
  - f) However either party, in the case of termination, will give 3 months notice to the other party.
  - g) The Bank may, at any time terminate the contract by giving written notice to the Service provider if the service provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Service Provider, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Bank.
  - h) The required infrastructure for RF/ V-Sat connectivity will be provided by the respective branch locations. These facilities include Power, UPS back up, access to RF / V-Sat installation and earthing facility.

## 22. Letter of Competence

By submitting the 'Letter of Competence' as per the format given in Annexure -IX, the Bidder [Service Provider] undertakes that it is an expert, fully competent in all phases involved in the performance of the provisions of this Tender Document. The Bidder also acknowledges

that BANK relies on this statement of fact, therefore neither accepting responsibility for, nor relieving the Bidder of responsibility for the performance of all provisions and terms and conditions of this Tender Document.

23. BANK shall release the payment to Service Provider as per the agreed payment terms mentioned in financial terms and conditions.
24. BANK shall not be held liable for costs incurred during any discussion on proposals or proposed contracts or for any work performed in connection therewith.
25. Bidders are requested to be prepared to demonstrate, through presentations and/or site visits, as part of the final evaluation in accordance with the responses given for the identified requirements, within a short period after the last date of the submission of proposals. Accordingly, BANK will communicate a date and time to all Bidders. The Bidder will arrange such demonstrations, presentations or site visits at its own cost.
26. BANK may at its absolute discretion exclude or reject any proposal that in the reasonable opinion of BANK contains any false or misleading claims or statements. BANK has no liability to any person for excluding or rejecting any such proposal.
27. This Tender Document contains information proprietary to BANK. Each recipient is entrusted to maintain its confidentiality. It should be disclosed only to those employees (of the prime Bidder) involved in preparing the requested responses. The information contained in the Tender Document may not be reproduced in whole or in part without the express permission of BANK.
28. Responses received become the property of BANK and can't be returned. Information provided by each Bidder will be held in confidence, and will be used for the sole purpose of evaluating a potential business relationship with the Bidder.
29. The Bidder shall be responsible for implementation of complete managed CPE to CPE MPLS VPN at all locations/offices within scheduled time frame as given in the Tender Document.
30. Bidder should have TL 9000 and ISO 27001 compliance. The bidder must have been awarded with LOI/PO for MPLS connectivity in at least 3 Government Organization. Projects with order value > 5 Cr. The bidder shouldn't have been blacklisted by any Government organization.
31. No extension of time is anticipated, but if untoward or extraordinary circumstances should arise beyond the control of the Bidder, which in the opinion of BANK should entitle the Bidder to a reasonable extension of time, such extension may be considered but shall not operate to relieve the Bidder of any of his obligations. However, the bidder should ensure that some alternate mode of connectivity is provided at the locations/offices till the actual type proposed is implemented. BANK shall not be liable for any extra financial commitment due touch extension of time.
32. The bidder must be ready to accept the extension of the contract by a further period of maximum 6 (six) months or part thereof [after expiry of 3 years period] under the same terms and conditions, if so desired by BANK.
33. The Bidder [Service Provider] shall promptly notify BANK of any event or conditions, which might delay the completion of implementation work in accordance with the approved schedule and the steps being taken to remedy such a situation.
34. Bidder [Service Provider] shall indemnify, protect and save BANK against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting directly or indirectly from an act or omission of the Bidder, its employees, its agents, or employees of the consortium partners in the performance of the services provided by contract, infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all components provided to fulfill the scope of this project.
35. All Bidder [Service Provider] records with respect to any matters covered by this agreement shall be made available to BANK or its designees at any time during normal business hours, as often as BANK deems necessary, to audit, examine, and make excerpts or transcripts of all relevant data.

36. BANK reserves the right to verify, through its officials or such other persons as BANK may authorize, the progress of the project at the development/ customization site of the Bidder.
37. Any publicity by the Bidder [Service Provider] in which the name of BANK is to be used should be done only with the explicit written permission of BANK.
38. Bidder [Service Provider] should guarantee that the software and allied components used to service BANK are licensed and legal.
39. The Bidder [Service Provider] is obliged to give sufficient support to Bank's locations/offices in the event of non-availability of connectivity.

40. IPR Infringement

As part of this project Bidder [Service Provider] will deliver different hardware / software[IOS]. If the use of any such software by / for BANK, infringes the intellectual property rights of any third person, Service provider shall be primarily liable to indemnify BANK to the extent of direct damages against all claims, demands, costs, charges, expenses, award, compensations etc. arising out of the proceedings initiated by third party for such infringement, subject to the conditions the claim relates to Software provided/used by bidder/Service provider under this project.

41. Alternate Service Provider

At any point during the contract, the Bank may engage alternate service provider for redundancy / Backup at existing locations. The Bank may also shift some of the locations to the new service provider if it feels that performance of existing service provider network at any location is not satisfactory. The service provider to assist the Bank in integration of the networks.

42. Limitation of liabilities

Save and except the liability under clause no. 7.39 above, in no event shall either party be liable with respect to its obligations under or arising out of this agreement for consequential, exemplary, punitive, special, or incidental damages, including, but not limited to, loss of data / programs or lost profits, loss of goodwill, work stoppage, computer failure, loss of work product or any and all other Financial damages or losses whether directly or indirectly caused, even if such party has been advised of the possibility of such damages. The aggregate liability of Bidder / Service Provider, arising at any time shall not exceed the total contract value.

43. Force Majeure

- a) The Bidder [Service Provider] shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not limited to, Acts of God, public enemy, acts of Government of India in their sovereign capacity, acts of war, and acts of BANK either in fires, floods, earthquake, strikes, lock-outs and freight embargoes.
- b) If a Force Majeure situation arises, the Bidder shall promptly notify BANK in writing of such conditions and the cause thereof within twenty calendar days. Unless otherwise directed by BANK in writing, the Bidder shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
- c) In such a case, the time for performance shall be extended by a period(s) not less than the duration of such delay. If the duration of delay continues beyond a period of

three months, BANK and the Bidder shall hold consultations with each other in an endeavour to find a solution to the problem.

- d) Notwithstanding above, the decision of BANK shall be final and binding on the Bidder.

#### 44. Resolution of Disputes

- a) BANK and the Bidder [Service Provider] shall make every effort to resolve amicably by direct informal discussion, any disagreement or dispute arising between them under or in connection with the Contract. If, after thirty (30) days from the commencement of such informal discussions, BANK and the Bidder have been unable to resolve amicably a Contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified herein below. These mechanisms may include, but are not restricted to, conciliation mediated by a third party and/or adjudication in an agreed forum.
- b) The dispute resolution mechanism to be applied shall be as follows:
- c) In case of Dispute or difference arising between BANK and the service provider relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996 by a Sole Arbitrator mutually agreed upon by the parties hereto, from a panel of three (3) arbitrators suggested by BANK.
- d) Arbitration proceedings shall be held at Lucknow, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English;
- e) The cost and expenses of Arbitration proceedings will be equally shared and paid by the parties.
- f) The Contract shall be interpreted in accordance with the laws of the Union of India and the Parties agree to submit to the courts of Lucknow.
- g) No conflict between the Bidder and BANK will cause cessation of services. Only by mutual consent the services will be withdrawn.
- h) BANK reserves the exclusive right to make any amendments/ changes to or cancel any of the above actions or any other action related to this Tender Document.

## 8. Annexures

### Annexure –I (Technical Bid- Part A)

Following format has to be filled by the Bidder [Service Provider] and has to be submitted in a separate envelope along with softcopy and relevant documentary proof.

S.No.	Minimum Eligibility Criteria	Bidder's response
1	Name of the company	
2	Year of establishment	
3	Type of Company [Govt/PSU/Pub. Ltd / Pvt. Ltd /partnership/proprietary]	
4	Registration No. and date of registration. <b>Registration Certificate to be closed</b>	
5	Address of Registered Office with contact numbers [phone /fax]	
6	PAN No	
7	<b>Contact Details of Bidder authorized to make commitments to BANK</b> <ul style="list-style-type: none"><li>• Name</li><li>• Designation</li><li>• Mobile No.</li><li>• Fax No.</li><li>• Mail Id</li></ul>	
8	Annual Turnover(Amount in Rupees) 2012-2013    2011-2012    2010-2011 <b>Audited/CA certificate of Balance sheet and Profit &amp; Loss accounts for last 3 years to be submitted.</b>	

9	Disaster Management- Detailed note on disaster management system/ business continuity certification to be submitted	
10	The respondent should be a National Service Provider VPN service provider / Basic Service operator having MPLS VPN network under license from GoI. <i>Copy of license to be enclosed</i>	
11	The respondent should have high redundancy MPLS based network backbone <b>or</b> MPLS backbone created using multiple service providers' fiber backbone in redundant architecture covering at least 100+ cities in India. The network should offer redundancy at all levels.	
12	The respondent should be capable of providing wired and wireless last mile.	
13	The respondent should be able to provide MPLS VPN connectivity at all locations/offices of BANK.	
14	The respondent must have experience in providing network connectivity to large national /international banks / Financial institutions / organizations spread across multiple states/regions.	
15	The bidder should have dedicated manpower available at each 27 DCCB's during office hours to attend connectivity related issues including auto switching as and when required	

**Place :**

**Date :**

**Name and Signature with Seal**

## Note

1. Bidder [Service Provider] response should be complete; Yes/No answer is not acceptable...
2. Documentary proof, sealed and signed by authorized signatory, must be submitted
3. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. BANK will not make any separate request for submission of such information.
4. Proposal of the bidders are liable to be rejected in case of incomplete information or wrong information or non-submission of documentary proof.

## (Technical Bid- Part B)

Bidder [Service Provider] response to the Technical Bid of this Tender document must be provided as per following structure. Any extra information may be provided as separate section at the end of Technical Bid document. Technical bid should be submitted with covering letter, format of which has been given at the end of this section.

### 8.1. Backbone and NOC Infrastructure

- a) Details about the MPLS VPN backbone infrastructure, covering:
- b) Technical design and architecture of Bidders [Service Provider] backbone. Complete design of vendor's backbone to be given which should include structure, redundancy etc.
- c) Backbone own or shared i.e. created hiring bandwidth from different service providers
- d) Network hardware used in the backbone [make / model] and redundancy.
- e) Capacity of Backbone links and redundancy in the entire network.
- f) Security features in backbone.
- g) Certifications for backbone, if any [copy of same to be enclosed]
- h) Details of NOC, Primary and backup [location, address etc.]

### 8.2. Proposed Solution Architecture including Last Mile Connectivity

- a) Overall Solution Architecture.
- b) Schematic representation of the solution architecture
- c) Any assumptions made while designing the solution, service provider to give details of the same.
- d) Type of last mile [Fiber, Copper, Wireless etc.] for each location.
- e) The bidder [service provider] to conduct Proof of Concept [PoC] taking at least one location each from Category A, B and Category C. The location can be of bidders [service providers] choice. BANK official at the location will visit the vendors PoP and connect laptop and access the applications hosted at datacenter. The bidder [service provider] should arrange for connectivity between the location and datacenter. The connectivity can be on any media. Vendor must submit completion report post PoC.

### 8.3. Project Management

- a) Project Management Methodology

- b) Proposed Project Organization
- c) Project Communication Plan
- d) Project Risk Management Plan
- e) Detailed Project Plan. Should include the entire schedule in detail day wise/week wise.
- f) Details of process flow for annexing of new locations, bandwidth up gradation.

#### 8.4. Reporting and Support

- a) How proactive monitoring takes place. Details to be provided.
- b) Escalation Matrix [for time bound implementation and regular support and maintenance]
- c) Call logging mechanism [for emergencies] i.e. entire process from call logging to call resolution to be mentioned in detail.

#### 8.5. Customer Feedback

#### 8.6. Masked Financial Bid

BANK reserves the right to cancel the bid at the time of financial evaluation if format/detail (except price) of 'Masked Financial Bid' does not match with format/detail of actual Financial Bid.

#### 8.7. List of deviations (as per Annexure -II)

#### 8.8. Technical Proposal Covering Letter (as per Annexure –III)

**Note:** Bidder must submit softcopy of complete technical bid inside the sealed envelope meant for 'Technical Bid'.



## Annexure –II

### Statement of Deviations

Bidders are requested to provide details of all deviations, comments and observations or suggestions in the following format with seal and signature. You are also requested to provide a reference of the page number, state the clarification point and the comment/suggestion/ deviation that you propose as shown below.

*BANK may at its sole discretion accept or reject all or any of the deviations, however it may be noted that the acceptance or rejection of any deviation by BANK will not entitle the bidder to submit a revised Financial bid*

### List of Deviations

<b>Sr.No.</b>	<b>Clarification point as stated in the tender document Page number</b>	<b>Comment</b>	<b>Suggestion</b>	<b>Deviation</b>

## **Annexure –III**

### **Technical Bid Covering Letter**

Date :  
The Managing Director  
Uttar Pradesh Cooperative Bank Ltd.  
Head Office, 2 M.G. Marg, Lucknow-226001

Dear Sir,

### **Technical Bid Implementation of Complete Managed IP MPLS VPN**

We, the undersigned, offer to provide services for the above-mentioned project, in accordance with your tender document [Insert Tender Document Number] dated [Insert Date]. We are hereby submitting our Proposal, which includes Minimum Eligibility Criteria, this Technical proposal and a Financial Proposal. The minimum eligibility criteria and technical proposal are put in one envelop and the Financial proposal in separate envelop. If contract discussions are held during the period of validity of the Technical proposal, i.e. before [Insert Date], we undertake to contract with BANK, failing which our EMD may be forfeited. Our Technical Proposal is binding upon us and is subject to the modifications resulting from contract discussions. We also enclose masked Financial Bid. We understand you are not bound to accept any proposal you receive.

We remain,

Yours sincerely,

Date Signature of Authorised Signatory ...  
Place Name of the Authorised Signatory ...  
Designation ...  
Name of the Organisation ...  
Seal ...

## Annexure – IV

### (Financial Bid)

The structure of the Bidder's Financial response to this tender must be as per following order. Any extra information may be provided as separate section. Financial Bid Response must be submitted with Financial Bid covering letter, format of which is given at the end this section.

Sr. No	Band width	One Time Installation Cost If any	Rate per location per Annum in Rs.	Amount in Rs. ( For One Years)	Amount in Rs. ( For Seven Years)
1	4 Mbps				
2	256 Kbps				
		<b>Grand Total</b>			

Bidders are requested to note the following:

- All the details must be provided as per format. Incomplete formats will result in rejection of the proposal. Unit price is to be provided.
- Masked Financial bids must be given with technical bid.
- All the pages of financial bids must be sealed and signed by authorized signatory.
- All the quoted costs must include all applicable taxes and other levies.
- Applicable Service Tax will be paid on actual
- TDS will be deducted as applicable
- In case of annexing new locations the rate quoted under respective category for specified bandwidth will be taken for placing order during the period of next 3years.
- Rate quoted for various bandwidths must be valid till the end of the three years period from the date of entering the contract. Further, the bidder should be ready to offer the same rate in case of extension up to additional 6 months beyond initial 3 years period.
- Bidder must submit softcopy of complete financial bid inside the sealed envelope meant for 'Financial Bid'.
- For the bandwidth of 256 kbps bidder must quote separately for different technologies (i.e. RF/VSAT/DONGLE ETC)
- All the rates must be quoted in INR.

**Following table Shows expected cost which may be require within a year which will not be considered while calculating Lowest bid:**

1	100 Mbps			02		
---	----------	--	--	----	--	--

**Annexure –V**

**Financial Bid Covering Letter**

Date:  
Managing Director  
-----  
-----  
-----

Dear Sir,

**Financial Bid for Implementation of MPLS VPN**

We, the undersigned, offer to provide services for the above-mentioned project, in accordance with your Tender Document *[Insert Tender Document Number]* dated *[Date]*, and our Proposal (Technical and Financial Proposals). The Total fee is inclusive of all taxes, duties, charges and levies (as applicable and payable under the local laws) and out of pocket expenses that we might incur and there will be no additional charges. Our Financial Bid shall be binding upon us, subject to the modifications resulting from contract discussions, up to expiration of the validity period of the Proposal, i.e., *[Insert date]*.

We remain,

Yours sincerely,

Date Signature of Authorized Signatory ...  
Place Name of the Authorized Signatory ...  
Designation ...  
Name of the Organization...  
Seal ...

## Annexure –VI

### Performance Guarantee Format

(Sample Format)

TO BE EXECUTED ON A NON-JUDICIAL STAMPED PAPER OF THE APPROPRIATE VALUE

KNOW ALL MEN BY THESE PRESENTS that in consideration of the UPCB/DCCB (BANK), a ----- constituted and established under the ----- Act, -----, and having its Head Office at ----- (hereinafter called the Bank) having agreed to accept from M/s. 'Vendor Name' having its office at 'Vendor's Office Address', (hereinafter called "the Vendor") an agreement of guarantee for Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only), for the due fulfillment by the vendor of the terms and conditions of the Purchase order No. \_\_\_\_\_ dated \_\_\_\_\_ made between the vendor and the Bank for providing services for BANK's 'Project Details' hereinafter called "the said Agreement").

1. We, Bank (Bank Name and Details), do hereby undertake to indemnify and keep indemnified the BANK to the extent of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) against any loss or damage caused to or suffered by the Bank during warranty period by reason of any breach by the Vendor of any of the terms and conditions contained in the said Agreement of which breach the opinion of the Cooperative shall be final and conclusive.

2. And we Bank (Bank Name and Details), do hereby guarantee and undertake to pay forthwith on demand to the Bank such sum not exceeding the said sum of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) only as may be specified in such demand, in the event of the vendor failing or neglecting to execute fully efficiently and satisfactorily the order for implementation services for the 'Project Details' placed with it (the work tendered for by it) within the period stipulated in the said Agreement in accordance with the design, specification, terms and conditions contained or referred to in the said Agreement or in the event of the Vendor refusing or neglecting to maintain satisfactory operation of the equipment or work or to make good any defect therein notified by the Cooperative to the vendor during the warranty period or otherwise to comply with and conform to the design, specification, terms and conditions contained or referred to the said Agreement.

3. We, Bank (Bank Name and Details), further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said agreement including the "Warranty obligations" or till validity date of this guarantee i.e. upto \_\_\_\_\_, whichever is earlier and subject to the terms of the "the said Agreement" it shall continue to be enforceable for the breach of warranty conditions within warranty period and till all the defects notified by the Cooperative to the vendor during the Warranty period have been made good to the satisfaction of BANK or its authorized representative certified that the terms and conditions of the said agreement have been fully and properly complied with by the vendor or till validity of this guarantee i.e. \_\_\_\_\_, whichever is earlier.

4. We, Bank (Bank Name and Details), may extend the validity of Bank Guarantee at the request of the Vendor for further period or periods from time to time beyond its present validity period, but at our sole discretion.

5. The liability under this guarantee is restricted to Rupees \_\_\_\_\_/- only and will expire on \_\_\_\_\_ and unless a claim in writing is presented to us at Bank (Bank Name and Details) within

3 months from \_\_\_\_\_, i.e. on or before \_\_\_\_\_, all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities there-under.

6. The Guarantee herein contained shall not be determined or affected by Liquidation or winding up or insolvency or closure of the Vendor.

7. The executants has the power to issue this guarantee and executants on behalf of the Bank and hold full and valid Power of Attorney granted in their favour by the Bank authorising them to execute this guarantee. Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only). Our guarantee shall remain in force until \_\_\_\_\_. Our liability hereunder is conditional upon your lodging a demand or claim with Bank (Bank Name and Details) on or before \_\_\_\_\_. Unless a demand or claim is lodged with Bank (Bank Name and Details) within the aforesaid time, your rights under the guarantee shall be forfeited and we shall not be liable there under. This guarantee shall be governed by and construed in accordance with the laws of India. All claims under this guarantee will be made payable at Bank (Bank Name and Details). This Guarantee will be returned to the Bank when the purpose of the guarantee has been fulfilled or at its expiry, whichever is earlier.

We, Bank (Bank Name and Details) lastly undertake not to revoke this guarantee during its currency except with the previous consent of the Bank in writing. In witness where of we ..... have set and subscribed our hand and seal this .....day of .....200 .

SIGNED, SEALED AND DELIVERED. BY

AT

IN THE PRESENCE OF WITNESS :

1) Name .....

Signature.....

Designation.....

2) Name .....

Signature.....

Designation.....

## **Annexure VII**

### **Letter of Competence Format**

[To be executed on a non-judicial stamp paper]

Letter of Competence for Quoting against BANK's Tender Document No. /..... This is to certify that we [*Insert name of Bidder*], Address.....are fully competent to undertake and successfully deliver the scope of services mentioned in the above Tender Document. This recommendation is being made after fully understanding the objectives of the project and requirements like experience etc. We certify that the quality and number of resources to be deployed by us for implementation will be adequate to implement the connectivity expeditiously and correctly and provide the services professionally and competently. We also certify that all the information given by in response to this Tender Document is true and correct.

Authorised Signatory of the Bidder

Date :

## Annexure –VIII

### List of Locations of U.P. Cooperative Bank Limited

- These are the locations of 27 DCBs, Details of other DCBs are under collection and same can
- DCB Badaun

Date - 13.11.2013

Sr.	Branch Name	Primary Connectivity				Backup Connectivity			
		Name of Vendor	Type of Connectivity (Leased Line/MPLS-VPN)	Speed/Bandwidth (64/128/256/.....) Kbps	Mode of Connectivity (Vsat/RF/Dongal)	Name of Vendor	Type of Connectivity (Leased Line/MPLS-VPN)	Speed/Bandwidth (64/128/256/.....) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6	7	8	9	10
1	Binawar	Sify	MPLS-VPN	256	---	---	---	---	---
2	Kunwargaon	Sify	MPLS-VPN	256	---	---	---	---	---
3	Kadarchowk	Sify	MPLS-VPN	256	---	---	---	---	---
4	Ujhani	Sify	MPLS-VPN	256	Dongal	---	---	---	---
5	Wazeerganj Tehsil bisauli	Sify	MPLS-VPN	256	---	---	---	---	---
6	Bisauli	Sify	MPLS-VPN	256	Vsat	---	---	---	---
7	Asafpur	Sify	MPLS-VPN	256	---	---	---	---	---
8	Islamnagar	Sify	MPLS-VPN	256	Vsat	---	---	---	---
9	Rajpura	Sify	MPLS-VPN	256	---	---	---	---	---
10	Babrala	Sify	MPLS-VPN	256	---	---	---	---	---
11	Junawai	Sify	MPLS-VPN	256	---	---	---	---	---
12	Dehgawan	Sify	MPLS-VPN	256	---	---	---	---	---
13	Sahaswan	Sify	MPLS-VPN	256	Vsat	---	---	---	---
14	Bilsi	Sify	MPLS-VPN	256	---	---	---	---	---
15	Dataganj	Sify	MPLS-VPN	256	---	---	---	---	---
16	Samrer	Sify	MPLS-VPN	256	---	---	---	---	---
17	Usait	Sify	MPLS-VPN	256	---	---	---	---	---
18	Alapur	Sify	MPLS-VPN	256	---	---	---	---	---
19	Kakrala	Sify	MPLS-VPN	256	---	---	---	---	---
20	Budaun City	Sify	MPLS-VPN	256	Dongal	---	---	---	---
21	Main Branch Budaun	Sify	MPLS-VPN	256	RF	---	---	---	---

NAME OF DCB- District Co-operative Bank Ltd, Barabanki  
NUMBER OF BRANCHES- 25 + Head Office

Dated- 13-11-2013

Sl. No	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity (Leased Line/ MPLS-VPN)	Speed/ Bandwith (64/128/256/ .....) Kbps	Made of Connec (Vsat/RF/Dongal)
1	Baragaon	Sify			VSAT
2	Belahra	Sify			VSAT
3	Dariyabad	Sify			VSAT
4	Dewa	Sify			VSAT
5	Ext Ctr Banki	Sify			RF
6	Ext Ctr Lakhperabag	Sify			RF
7	Ext Ctr Satrikh	Sify			RF
8	Fatehpur	Sify			VSAT
9	Haidergarh	Sify			VSAT
10	Harakh	Sify			VSAT
11	Kothi usmanpur	Sify			VSAT
12	Kursi	Sify			VSAT
13	Mawai	Sify			VSAT
14	Nawabganj	Sify			RF
15	Patranga	Sify			VSAT
16	Ramnagar	Sify			VSAT
17	Ramsanehighat	Sify			VSAT
18	Rudauli	Sify			VSAT
19	Safedabad	Sify			RF
20	Suratganj	Sify			VSAT
21	Tikaitnagar	Sify			VSAT
22	Trivediganj	Sify			VSAT
23	Vishunpur	Sify			VSAT



24	Zaidpur	Sify		VSAT
25	Evening Branch	Sify		RF
26	Head Office	Sify		RF

**NAME OF DCB:.....HAMIRPUR DISTRICT CO OPERATIVE BANK LTD ,MAHOB.....**  
**NUMBER OF BRANCHES:....20 BRANCHES...and 1 HO.....**

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connection (Vsat/RF/Dongle)
1	2	3	4	5	6
1	Main Branch, Mahoba	Sify Technologies			RF
2	Evening Branch, Mahoba	Sify Technologies			RF
3	Kabrai	Sify Technologies			VSAT
4	Jaitpur	Sify Technologies			VSAT
5	Kulpahad	Sify Technologies			VSAT
6	Charkhari	Sify Technologies			VSAT
7	Panwadi	Sify Technologies			VSAT
8	Kharela	Sify Technologies			VSAT
9	Srinagar	Sify Technologies			VSAT
10	Ajnar	Sify Technologies			VSAT
11	mahobkanth	Sify Technologies			VSAT
12	Khanna	Sify Technologies			VSAT
13	Hamirpur	Sify Technologies			RF
14	Kurara	Sify Technologies			DONGAL
15	Sumerpur	Sify Technologies			VSAT
16	Maudaha	Sify Technologies			RF
17	Muskara	Sify Technologies			VSAT
18	Rath	Sify Technologies			RF
19	Gohand	Sify Technologies			VSAT
20	Sarila	Sify Technologies			VSAT

**NAME OF DCB:Zila Sahkari Bank Ltd. Mirzapur**  
**NUMBER OF BRANCHES: 27 + H.O.**

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connection (Vsat/RF/Dongle)
1	2	3	4	5	6
1	Sadar	Sify Technologig	MPLS-VPN	256 KBPS	RF
2	City	Sify Technologig	MPLS-VPN	256 KBPS	Dongal
3	Tilthi	Sify Technologig	MPLS-VPN	256 KBPS	Dongal
4	Kachhawa	Sify Technologig	MPLS-VPN	256 KBPS	Dongal
5	Gaipura	Sify Technologig	MPLS-VPN	256 KBPS	Dongal
6	Lalganj	Sify Technologig	MPLS-VPN	256 KBPS	Dongal
7	Halliya	Sify Technologig	MPLS-VPN	256 KBPS	Dongal

8	Marhihan	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
9	Pandari	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
10	Sikharh	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
11	Adalhat	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
12	Jamalpur	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
13	Immiliachatti	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
14	Chunar	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
15	Kailhat	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
16	Shahganj Morh	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
17	Robertsganj	Sify Tecnologig	MPLS-VPN	256 KBPS	RF
18	Ghorawal	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
19	Shahganj	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
20	Chpoan	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
21	Ramgarh	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
22	Vaini	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
23	Obra	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
24	Myorepur	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
25	Babhani	Sify Tecnologig	MPLS-VPN	256 KBPS	V-SAT
26	Anapara	Sify Tecnologig	MPLS-VPN	256 KBPS	RF
27	Dudhi	Sify Tecnologig	MPLS-VPN	256 KBPS	Dongal
28	HO	Sify Tecnologig	MPLS-VPN	256 KBPS	RF

NAME OF DCB:....Jalaun d.c.b.....Orai.....  
NUMBER OF BRANCHES:....18.....

Sl.no.	Name of Branches	Name of Vendor	Primary Connectivity		
			Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of (Vsat)
2	3	4	5		
1	Orai Main	Bsnl	Leased Line	64/128	
2	Orai Evening	Bsnl	Leased Line	64/128	
3	Konch Main	Bsnl	Leased Line	64/128	
4	Konch Mandi	Bsnl	Leased Line	64/128	
5	Ait	Bsnl	Leased Line	64/128	
6	Jalaun Mandi	Bsnl	Leased Line	64/128	
7	Jalaun Evening	Bsnl	Leased Line	64/128	
8	Kadaura	Bsnl	Leased Line	64/128	
9	Kalpi	Bsnl	Leased Line	64/128	
10	Babai	Bsnl	Leased Line	64/128	
11	Dakore	Bsnl	Leased Line	64/128	
12	Kuthond	Bsnl	Leased Line	64/128	
13	Madhogarh	Bsnl	Leased Line	64/128	
14	Rampura	Bsnl	Leased Line	64/128	
15	Bangra	Bsnl	Leased Line	64/128	
16	Nadigaon	Bsnl	Leased Line	64/128	
17	Oomari	Bsnl	Leased Line	64/128	
18	Sarawan	Bsnl	Y Mux	64/128	

NAME OF DCB: PILIBHIT ZILA SAHKARI BANK LTD., PILIBHIT  
NUMBER OF BRANCHES: 15

Sl.no.	Name of
--------	---------

Primary Connectivity

	Branches	Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of C (Vsat/R
1	2	3	4	5	
1	Pilibhit	Lan Connected	Local	100	L
2	Evening Pilibhit	Sify	MPLS-VPN	256	I
3	Neoria	Sify	MPLS-VPN	256	I
4	Amaria	Sify	MPLS-VPN	256	
5	Jahanabad	BSNL	Leased Line	128	Mc
6	Barkhera	BSNL	Leased Line	128	Mc
7	Bisalpur	Sify	MPLS-VPN	256	V
8	C.M. Bisalpur	BSNL	Leased Line	128	Mc
9	Bilsanda	BSNL	Leased Line	128	Mc
10	Gajraula	BSNL	Leased Line	128	Mc
11	Sakaria	Sify	MPLS-VPN	256	V
12	Puranpur	BSNL	Leased Line	128	Mc
13	Shahgarh	BSNL	Leased Line	128	Mc
14	Madhotanda	Sify	MPLS-VPN	256	V
15	Kabirganj	BSNL	Leased Line	128	Mc

NAME OF DCB:...ZILA SAHKARI BANK,BIJNOR.....  
NUMBER OF BRANCHES:42 BRANCHES AND 4 EXT. COUNTER

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of C (Vsat/R
1	2	3	4	5	
1	Aanku	BSNL	Leased Line	64 Kbps	N
2	Afzalgarh	BSNL	Leased Line	128 Kbps	N
3	Badhapur	BSNL	Leased Line	64 Kbps	N
4	Barooki	BSNL	Leased Line	64 Kbps	N
5	Basta	BSNL	Leased Line	64 Kbps	N
6	Bijnor CMR	BSNL	Leased Line	128 Kbps	N
7	Bijnor Eve	BSNL	Leased Line	128 Kbps	N
8	Bijnor Main	BSNL	Leased Line	128 Kbps	N
9	Chakrajmal	BSNL	Leased Line	64 Kbps	N
10	Chandak	BSNL	Leased Line	128 Kbps	N
11	Chandpur Eve	BSNL	Leased Line	128 Kbps	N
12	Chandpur Main	BSNL	Leased Line	128 Kbps	N
13	Dhampur	BSNL	Leased Line	128 Kbps	N
14	Dhampu EVE	BSNL	Leased Line	128 Kbps	N
15	Dhampur Ext	BSNL	Leased Line	128 Kbps	N
16	Fazalpur	BSNL	Leased Line	64 Kbps	N
17	Ganj	BSNL	Leased Line	128 Kbps	N
18	Gohawar	BSNL	Leased Line	64 Kbps	N
19	Haldaur	BSNL	Leased Line	128 Kbps	N
20	Jalalabad	BSNL	Leased Line	64 Kbps	N
21	Jhalu	BSNL	Leased Line	64 Kbps	N
22	Khanpur	BSNL	Leased Line	128 Kbps	N
23	Kiratpur	BSNL	Leased Line	128 Kbps	N
24	Kotwali	BSNL	Leased Line	128 Kbps	N
25	Mandawali	BSNL	Leased Line	64 Kbps	N
26	Mandawar	BSNL	Leased Line	128 Kbps	N
27	Mauzzampur	BSNL	Leased Line	64 Kbps	N
28	Morna	BSNL	Leased Line	64 Kbps	N
29	Nageena	BSNL	Leased Line	128 Kbps	N
30	Nahtor	BSNL	Leased Line	128 Kbps	N
31	Nahtor New	BSNL	Leased Line	128 Kbps	N
32	Nangal	BSNL	Leased Line	64 Kbps	N
33	Noorpur	BSNL	Leased Line	128 Kbps	N
34	Nzbd CMR	BSNL	Leased Line	64 Kbps	N
35	Nzbd Ext	BSNL	Leased Line	128 Kbps	N
36	Nzbd main	BSNL	Leased Line	128 Kbps	N

37	Pheena	BSNL	Leased Line	64 Kbps	
38	Puraini	BSNL	Leased Line	64 Kbps	
39	Raipur	BSNL	Leased Line	64 Kbps	
40	Sahaspur	BSNL	Leased Line	128 Kbps	
41	Sheohara	BSNL	Leased Line	128 Kbps	
42	Sherkot	BSNL	Leased Line	64 Kbps	
43	Sisauna	BSNL	Leased Line	64 Kbps	
44	Swaheri	BSNL	Leased Line	64 Kbps	
45	Tajpur	BSNL	Leased Line	128 Kbps	
46	Thatjat	BSNL	Leased Line	64 Kbps	

NAME OF DCB:.....BANDA DCB.....

NUMBER OF BRANCHES:.....27.....

Sl.no.	Name of Branches	Primary Connectivity		
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth Kbps
1	2	3	4	5
1	HEAD OFFICE	SHIFY		256 K
2	BANDA	SHIFY		257 K
3	JASPURA	SHIFY		258 K
4	PAILANI	SHIFY		259 K
5	TINDWARI	SHIFY		260 K
6	KHURHAND	SHIFY		261 K
7	ATTARRA	SHIFY		262 K
8	BISANDA	SHIFY		263 K
9	NARAINI	SHIFY		264 K
10	ATTARA EVEN	SHIFY		265 K
11	BABERU	SHIFY		266 K
12	KAMASIN	SHIFY		267 K
13	CITY	SHIFY		268 K
14	ZILA PANCHAYAT	SHIFY		269 K
15	ORAN	SHIFY		270 K
16	CHILLA	SHIFY		271 K
17	INDIRA NAGAR	SHIFY		272 K
18	KALINGER	SHIFY		273 K
19	BADAUSA	SHIFY		274 K
20	KARWI	SHIFY		275 K
21	CHITRAKOOT	SHIFY		276 K
22	MAU	SHIFY		277 K
23	MANIKPUR	SHIFY		278 K
24	PAHARI	SHIFY		279 K
25	RAJAPUR	SHIFY		280 K
26	RAIPURA	SHIFY		281 K
27	BHARAT KOP	SHIFY		282 K
28	SHIVRAMPUR	SHIFY		283 K
	ONE TIME INSTALLATION CHARGE =10151 PER BRANCH			

NAME OF DCB:....District Cooperative Bank Ltd. Bulandshahr...

NUMBER OF BRANCHES:.....28...

Sl.no.	Name of Branches	Primary Connectivity		
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps
1	2	3	4	5
1	Motibagh	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
2	H.O	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
3	DAV	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
4	Collectorate	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
5	New Mandi	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
6	Ansari road	Megasoft Information System Pvt.	Leased Line	128kbps

		Ltd.		
7	Gulawati	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
8	Aurangabad	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
9	Siyana	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
10	Saidpur	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
11	Shikarpur	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
12	Khurja	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
13	Pahasu	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
14	Jewar	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
15	Sikandrabad	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
16	Dankaur	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
17	Rabubura	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
18	Jahangirabad	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
19	Anoopshahr	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
20	Debai	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
21	Narora	Megasoft Information System Pvt. Ltd.	Leased Line	128kbps
22	Unchagaon	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
23	Belon	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
24	Khanpur	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
25	Danpur	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
26	Muni	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
27	B.B.Nagar	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
28	Chattari	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps
29	Augota	Megasoft Information System Pvt. Ltd.	Leased Line	64kbps

NAME OF DCB:...District cooperative bank ltd Lakhimpur kheri  
NUMBER OF BRANCHES:.....62 branches,1extension counter with head office

Sl.no.	Name of Branches	Primary Connectivity			Mode of Con (Vsat/RF/D
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	
1	2	4	5	6	
1	Imp main	BSNL	LEASED LINE	64 KBPS	
2	Goal main	BSNL	LEASED LINE	64 KBPS	
3	Nighasan	BSNL	LEASED LINE	64 KBPS	
4	Palia main	BSNL	LEASED LINE	64 KBPS	
5	Khamaria	BSNL	LEASED LINE	64 KBPS	
6	Mohmadi	BSNL	LEASED LINE	64 KBPS	
7	Mitauli	BSNL	LEASED LINE	64 KBPS	
8	Badagaon	BSNL	LEASED LINE	64 KBPS	
9	Oel branch	BSNL	LEASED LINE	64 KBPS	
10	Sunderwal	BSNL	LEASED LINE	64 KBPS	
11	Bijua	BSNL	LEASED LINE	64 KBPS	
12	Behjam	BSNL	LEASED LINE	64 KBPS	
13	Dhaurahara	BSNL	LEASED LINE	64 KBPS	
14	Pradhan	BSNL	LEASED LINE	64 KBPS	
15	phool behar	BSNL	LEASED LINE	64 KBPS	
16	J.B.Ganj	BSNL	LEASED LINE	64 KBPS	
17	Dhakerwa chauraha	BSNL	LEASED LINE	64 KBPS	
18	Bankey ganj	BSNL	LEASED LINE	64 KBPS	
19	Sampurana nagar	BSNL	LEASED LINE	64 KBPS	
20	Isha nagar	BSNL	LEASED LINE	64 KBPS	

21	Nakha	BSNL	LEASED LINE	64 KBPS
22	Bhira	BSNL	LEASED LINE	64 KBPS
23	singahi	BSNL	LEASED LINE	64 KBPS
24	maigalganj	BSNL	LEASED LINE	64 KBPS
25	Lakhimpur evening	BSNL	LEASED LINE	64 KBPS
26	belyara	BSNL	LEASED LINE	64 KBPS
27	Chandan chowki	BSNL	LEASED LINE	64 KBPS
28	pipariya dhani	BSNL	LEASED LINE	64 KBPS
29	Aliganj			
30	Kheri Towm	BSNL	LEASED LINE	64 KBPS
31	Kasta	BSNL	LEASED LINE	64 KBPS
32	Sikandrabad	BSNL	LEASED LINE	64 KBPS
33	Hasanpur katauli	BSNL	LEASED LINE	64 KBPS
34	Majhgai	BSNL	LEASED LINE	64 KBPS
35	Barwer	BSNL	LEASED LINE	64 KBPS
36	Palia Eve	BSNL	LEASED LINE	64 KBPS
37	Gola eve	BSNL	LEASED LINE	64 KBPS
38	Pasgawan	BSNL	LEASED LINE	64 KBPS
39	Mailani	BSNL	LEASED LINE	64 KBPS
40	Neemgaon	BSNL	LEASED LINE	64 KBPS
41	Fattehpur	BSNL	LEASED LINE	64 KBPS
42	Tikunia	BSNL	LEASED LINE	64 KBPS
43	Piperjhala			
44	Khajuriya	BSNL	LEASED LINE	64 KBPS
45	Parauri			
46	Mohmadi eve	BSNL	LEASED LINE	64 KBPS
47	Uholia	BSNL	LEASED LINE	64 KBPS
48	Lmp Mahila	BSNL	LEASED LINE	64 KBPS
49	Lakhimpur mandi	BSNL	LEASED LINE	64 KBPS
50	Aurangabad	BSNL	LEASED LINE	64 KBPS
51	Gola mandi	BSNL	LEASED LINE	64 KBPS
52	Ameernagar	BSNL	LEASED LINE	64 KBPS
53	Mehawaganj	BSNL	LEASED LINE	64 KBPS
54	Kalaam	BSNL	LEASED LINE	64 KBPS
55	rasoolpur			
56	Bamhanpur	BSNL	LEASED LINE	64 KBPS
57	Odhera			
58	Megapur	BSNL	LEASED LINE	64 KBPS
59	Ramapur			
60	Bar association	BSNL	LEASED LINE	64 KBPS
61	Sansarpur	BSNL	LEASED LINE	64 KBPS
62	Soda			
63	Head Office (data center)	BSNL	LEASED LINE	64 KBPS
64	Gola vistar patal	BSNL	LEASED LINE	64 KBPS

NAME OF DCB:...MUZAFFARNAGAR

NUMBER OF BRANCHES:.....44

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6
1	Alipur Aterna	BSNL	Lease Line	128 kbps	PMLLN
2	Baghra	BSNL	Lease Line	128 kbps	MLLN
3	Barla	BSNL	Lease Line	128 kbps	PMLLN
4	Basera	BSNL	Lease Line	128 kbps	PMLLN
5	Bhopa	BSNL	Lease Line	128 kbps	PMLLN
6	Budhana	BSNL	Lease Line	128 kbps	MLLN
7	Charthawal	BSNL	Lease Line	128 kbps	MLLN
8	incholi	BSNL	Lease Line	128 kbps	PMLLN
9	Jalalabad	BSNL	Lease Line	128 kbps	MLLN
10	Janstha	BSNL	Lease Line	128 kbps	MLLN
11	Jhinijhana	BSNL	Lease Line	128 kbps	MLLN
12	Kairana	BSNL	Lease Line	128 kbps	MLLN
13	Kandhala	BSNL	Lease Line	128 kbps	MLLN
14	Khautali(main)	BSNL	Lease Line	128 kbps	MLLN
15	Mansurpur	BSNL	Lease Line	128 kbps	MLLN
16	Meerapur	BSNL	Lease Line	128 kbps	MLLN
17	Moran	BSNL	Lease Line	128 kbps	MLLN
18	City br.mzn	BSNL	Lease Line	128 kbps	MLLN

19	AMA mzn	BSNL	Lease Line	128 kbps	MLLN
20	Main br mzn	BSNL	Lease Line	128 kbps	MLLN
21	New mandi mzn	BSNL	Lease Line	128 kbps	MLLN
22	Prempuri,mzn	BSNL	Lease Line	128 kbps	MLLN
23	Rampuram mzn	BSNL	Lease Line	128 kbps	MLLN
24	Pamnawali	BSNL	Lease Line	128 kbps	PMLLN
25	Phugana	BSNL	Lease Line	128 kbps	PMLLN
26	Purkaji	BSNL	Lease Line	128 kbps	MLLN
27	Rohana	BSNL	Lease Line	128 kbps	MLLN
28	Shahpur	BSNL	Lease Line	128 kbps	MLLN
29	Shamli main	BSNL	Lease Line	128 kbps	MLLN
30	AMA shamli	BSNL	Lease Line	128 kbps	MLLN
31	Sisoli	BSNL	Lease Line	128 kbps	PMLLN
32	Thanabhawan	BSNL	Lease Line	128 kbps	MLLN
33	un	BSNL	Lease Line	128 kbps	MLLN
34	Nawala	BSNL	Lease Line	128 kbps	PMLLN
35	Morna	BSNL	Lease Line	128 kbps	MLLN
36	Khatauli eve	BSNL	Lease Line	128 kbps	MLLN
37	shiv chowk(counter)	BSNL	Lease Line	128 kbps	MLLN
38	Tejalhara	BSNL	Lease Line	128 kbps	PMLLN
39	sohanjani	BSNL	Lease Line	128 kbps	PMLLN
40	Lalukheri	BSNL	Lease Line	128 kbps	PMLLN
41	Biralsi	BSNL	Lease Line	128 kbps	PMLLN
42	Kaidi babri	BSNL	Lease Line	128 kbps	PMLLN
43	Ram raj	BSNL	Lease Line	128 kbps	PMLLN
44	Garhi pukhta	BSNL	Lease Line	128 kbps	PMLLN

NAME OF DCB: Unnao  
NUMBER OF BRANCHES: 20

Sl.no.	Name of Branches	Primary Connectivity			Mode of Connectivity (Vsats/RF/Dongal)
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	
1	2	3	4	5	6
1	Asoha	Sify	VSAT	256MBPS	VSAT
2	Auras	Sify	VSAT	256MBPS	VSAT
3	Bangarmau	Sify	VSAT	256MBPS	VSAT
4	Bara	Sify	RF	256MBPS	3G DATA CARD
5	Bhagwant nagar	Sify	VSAT	256MBPS	VSAT
6	Bichiya	Sify	RF	256MBPS	WIRELESS
7	Bighapur	Sify	RF	256MBPS	3G DATA CARD
8	Evening branch	Sify	RF	256MBPS	WIRELESS
9	Fatehpur 84	Sify	RF	256MBPS	3G DATA CARD
10	Ganjmurabad	Sify	VSAT	256MBPS	VSAT
11	Hasanganj	Sify	RF	256MBPS	3G DATA CARD
12	Head office	Sify	RF	256MBPS	WIRELESS
13	Hilauli	Sify	VSAT	256MBPS	VSAT
14	Miyaganj	Sify	VSAT	256MBPS	VSAT
15	Nawabganj	Sify	RF	256MBPS	3G DATA CARD
16	Purwa	Sify	VSAT	256MBPS	VSAT
17	Safipur	Sify	RF	256MBPS	3G DATA CARD
18	shuklaganj	Sify	RF	256MBPS	WIRELESS
19	Unnao	Sify	RF	256MBPS	WIRELESS
20	Achalganj	Sify	RF	256MBPS	3G DATA CARD

NAME OF DCB:Mathura  
NUMBER OF BRANCHES:18

Sl.no.	Name of Branches	Primary Connectivity			Mode of Connectivity (Vsats/RF/Dongal)
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	
1	2	3	4	5	6
1	MAIN(D.C.)	Sify Tech.	MPLS-VPN	4 Mbps	RF
2	MANDIYARD	Sify Tech.	MPLS-VPN	256 Kbps	RF

3	SOUNKH	Sify Tech.	MPLS-VPN	256 Kbps	RF
4	CHATTA	Sify Tech.	MPLS-VPN	256 Kbps	RF
5	FARAH	Sify Tech.	MPLS-VPN	256 Kbps	RF
6	CHOUMUHAN	Sify Tech.	MPLS-VPN	256 Kbps	RF
7	NANDGAON	Sify Tech.	MPLS-VPN	256 Kbps	RF
8	RAYA	Sify Tech.	MPLS-VPN	256 Kbps	RF
9	MANT	Sify Tech.	MPLS-VPN	256 Kbps	-----
10	BALDEV	Sify Tech.	MPLS-VPN	256 Kbps	RF
11	GOVERDHAN	Sify Tech.	MPLS-VPN	256 Kbps	Dongle
12	VRINDAVAN	Sify Tech.	MPLS-VPN	256 Kbps	Dongle
13	KOSIKALAN	Sify Tech.	MPLS-VPN	256 Kbps	Dongle
14	BISAWAR	Sify Tech.	MPLS-VPN	256 Kbps	Dongle
15	NOUJHEEL	Sify Tech.	MPLS-VPN	256 Kbps	Dongle
16	BAJANA	Sify Tech.	MPLS-VPN	256 Kbps	Vsat
17	SADABAD	Sify Tech.	MPLS-VPN	256 Kbps	Vsat
18	SAHPAU	Sify Tech.	MPLS-VPN	256 Kbps	Vsat

Note- At Mant Branch - Due to branch Building sifting under process therefore connectivity is delaying

**NAME OF DCB: DISTT. CO-OPERATIVE BANK LTD. RAEBARELI**

**NUMBER OF BRANCHES: 32**

Sl.no.	Name of Branches	Primary Connectivity		
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps
1	2	3	4	5
<b>(IN AGREEMENT)</b>				
1	RAEBARELI	SIFY	MPLS-VPN	256 KBPS
2	LALGANJ	SIFY	MPLS-VPN	256 KBPS
3	JAYAS	SIFY	MPLS-VPN	256 KBPS
4	BACHRAWAN	SIFY	MPLS-VPN	256 KBPS
5	SALON	SIFY	MPLS-VPN	256 KBPS
6	SARENI	SIFY	MPLS-VPN	256 KBPS
7	TELOI	SIFY	MPLS-VPN	256 KBPS
8	MAHARAJGANJ	SIFY	MPLS-VPN	256 KBPS
9	UNCHAHAHAR	SIFY	MPLS-VPN	256 KBPS
10	KHERON	SIFY	MPLS-VPN	256 KBPS
11	JAGATPUR	SIFY	MPLS-VPN	256 KBPS
12	SINGHPUR	SIFY	MPLS-VPN	256 KBPS
13	DALMAU	SIFY	MPLS-VPN	256 KBPS
14	HARCHANDPUR	SIFY	MPLS-VPN	256 KBPS
15	DEEH	SIFY	MPLS-VPN	256 KBPS
16	SATAUN	SIFY	MPLS-VPN	256 KBPS
17	RAJAFATTEHPUR	SIFY	MPLS-VPN	256 KBPS
18	SHIVGARH	SIFY	MPLS-VPN	256 KBPS
19	FURSHATGANJ	SIFY	MPLS-VPN	256 KBPS
20	R.R.S.CHAURAHA	SIFY	MPLS-VPN	256 KBPS
21	MUNSHIGANJ	SIFY	MPLS-VPN	256 KBPS
22	CHATOH	SIFY	MPLS-VPN	256 KBPS
23	AMAWAN	SIFY	MPLS-VPN	256 KBPS
24	GEGASON	SIFY	MPLS-VPN	256 KBPS
25	TERSADEUIIR	SIFY	MPLS-VPN	256 KBPS
26	GADAGANJ	SIFY	MPLS-VPN	256 KBPS
27	UMARAN	SIFY	MPLS-VPN	256 KBPS
28	GHURWARA	SIFY	MPLS-VPN	256 KBPS
29	EVENING	SIFY	MPLS-VPN	256 KBPS
30	MAHILA	SIFY	MPLS-VPN	256 KBPS
31	SUCHI	SIFY	MPLS-VPN	256 KBPS
32	INDRANAGAR	SIFY	MPLS-VPN	256 KBPS

**NAME OF DCB: ZILA SAHKARI BANK LTD., BAREILLY**

**NUMBER OF BRANCHES : 26**

Sl.no.	Name of Branches	Primary Connectivity		
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps
1	2	3	4	5



1	Aonla	BSNL	Leased Line	128 KBPS
2	Aliganj	BSNL	Leased Line	64 KBPS
3	Bareilly	BSNL	Leased Line	128 KBPS
4	Baheri	BSNL	Leased Line	128 KBPS
5	Baheri Evening	BSNL	Leased Line	128 KBPS
6	Bhojipura	BSNL	Leased Line	128 KBPS
7	Bithri Chainpur	BSNL	Leased Line	64 KBPS
8	Bhuta	BSNL	Leased Line	128 KBPS
9	Bhamora	BSNL	Leased Line	128 KBPS
10	Dhauratanda	BSNL	Leased Line	64 KBPS
11	Damkhoda	BSNL		
12	Faridpur	BSNL	Leased Line	128 KBPS
13	Faridpur Evening	BSNL	Leased Line	128 KBPS
14	Fatehganj West	BSNL		
15	Kanman	BSNL	Leased Line	64 KBPS
16	Kyoladia	BSNL	Leased Line	64 KBPS
17	Meerganj	BSNL	Leased Line	128 KBPS
18	Main Branch	BSNL	Leased Line	128 KBPS
19	Nawabganj	BSNL	Leased Line	128 KBPS
20	Ramnagar	BSNL	Leased Line	64 KBPS
21	Rithora	BSNL	Leased Line	64 KBPS
22	Rajendra Nagar	BSNL	Leased Line	128 KBPS
23	Shergarh	BSNL	Leased Line	64 KBPS
24	Shyamganj	BSNL	Leased Line	128 KBPS
25	S.S.Nagar	BSNL	Leased Line	128 KBPS
26	Semikhera	BSNL	Leased Line	64 KBPS

NAME OF DCB:.....DCBJHANSI				
NUMBER OF BRANCHES:.....17.....1(HEADOFFICE)				
Sl.no.	Name of Branches	Primary Connectivity		
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps
1	2	3	4	5
1	MAIN BRANCH	SIFY TECHNOLOGIES	MPLS-VPN	256
2	MANICK CHOWK	SIFY TECHNOLOGIES	MPLS-VPN	256
3	MANDI	SIFY TECHNOLOGIES	MPLS-VPN	256
4	NAGRA	SIFY TECHNOLOGIES	MPLS-VPN	256
5	BABINA	SIFY TECHNOLOGIES	MPLS-VPN	256
6	NANDANPURA	SIFY TECHNOLOGIES	MPLS-VPN	256
7	BARWASAGER	SIFY TECHNOLOGIES	MPLS-VPN	256
8	BANGRA	SIFY TECHNOLOGIES	MPLS-VPN	256
9	RANIPUR	SIFY TECHNOLOGIES	MPLS-VPN	256
10	MAURANIPUR	SIFY TECHNOLOGIES	MPLS-VPN	256
11	GAROTHA	SIFY TECHNOLOGIES	MPLS-VPN	256
12	GURSARAI	SIFY TECHNOLOGIES	MPLS-VPN	256
13	BAMORE	SIFY TECHNOLOGIES	MPLS-VPN	256
14	TEHROLI	SIFY TECHNOLOGIES	MPLS-VPN	256
15	CHIRGAON	SIFY TECHNOLOGIES	MPLS-VPN	256
16	MOTH	SIFY TECHNOLOGIES	MPLS-VPN	256

17	SAMTHER	SIFY TECHNOLOGIES	MPLS-VPN	256
18	HEAD OFFICE	SIFY TECHNOLOGIES	MPLS-VPN	256

NAME OF DCB:SAHARANPUR.....

NUMBER OF BRANCHES:..29.....

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/--) Kbps	Mode of C (Vsats/R)
1	2	3	4	5	
1	SADHOLI KADEEM	BSNL	LEASED LINE	128	LEASE
2	CHHUTMALPUR	BSNL	LEASED LINE	128	LEASE
3	MAIN BRANCH	BSNL	LEASED LINE	128	LEASE
4	BAROLI	BSNL	LEASED LINE	128	LEASE
5	JEEWALA	BSNL	LEASED LINE	128	LEASE
6	SHARDA NAGAR	BSNL	LEASED LINE	128	LEASE
7	CANE UNION DEOBAND	BSNL	LEASED LINE	128	LEASE
8	EVENING BRANCH	BSNL	LEASED LINE	128	LEASE
9	GAGALHERI	BSNL	LEASED LINE	128	LEASE
10	AMBHATA PEER	BSNL	LEASED LINE	128	LEASE
11	NAGAL	BSNL	LEASED LINE	128	LEASE
12	PUNWARKA	BSNL	LEASED LINE	128	LEASE
13	NANUTA	BSNL	LEASED LINE	128	LEASE
14	BALIAKHERI	BSNL	LEASED LINE	128	LEASE
15	SARSAWA	BSNL	LEASED LINE	128	LEASE
16	TELHERI BUJURG	BSNL	LEASED LINE	128	LEASE
17	BARGAON	BSNL	LEASED LINE	128	LEASE
18	GANGO	BSNL	LEASED LINE	128	LEASE
19	MANGLOUR CHOWKI	BSNL	LEASED LINE	128	LEASE
20	KHERA MUGHAL	BSNL	LEASED LINE	128	LEASE
21	DEOBAND	BSNL	LEASED LINE	128	LEASE
22	CHILKANA	BSNL	LEASED LINE	128	LEASE
23	NAKUR	BSNL	LEASED LINE	128	LEASE
24	TIKROL	BSNL	LEASED LINE	128	LEASE
25	RAMPUR	BSNL	LEASED LINE	128	LEASE
26	BEHAT	BSNL	LEASED LINE	128	LEASE
27	BIHARIGARH	BSNL	LEASED LINE	128	LEASE
28	SONA SAYEED MAZARA	NIL	NIL	NIL	N
29	TITRO	NIL	NIL	NIL	N

NAME OF DCB: KANPUR

NUMBER OF BRANCHES: 30+1=31

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/--) Kbps	Mode of C (Vsats/R)
1	2	3	4	5	
1	Acharaya Nagar	Sifi			
2	Akbarpur	Sifi			
3	Araual	Sifi			
4	Barrou	Sifi			
5	Bhitergaoun	Sifi			
6	Bhunti	Sifi			
7	Bidhnoo	Sifi			
8	Billhour	Sifi			
9	Chobapur	Sifi			
10	Derapur	Sifi			
11	Gajner	Sifi			
12	Ghatampur	Sifi			
13	Jhinjhak	Sifi			
14	Kakvan	Sifi			
15	Kidwai Nagar	Sifi			
16	Naveen Market	Sifi			
17	Nirala Nagar	Sifi			

18	Patara	Sifi		
19	Pokhrayan	Sifi		
20	Rajpur	Sifi		
21	Raniya	Sifi		
22	Rasoolabad	Sifi		
23	Roora	Sifi		
24	Sajeti	Sifi		
25	Sandalpur	Sifi		
26	Sarsoul	Sifi		
27	Sheoli	Sifi		
28	Sheorajpur	Sifi		
29	Vistar Patal Kidwai Nagar	Sifi		
30	80 Feet Raod	Sifi		
31	HO	Sifi		

NAME OF DCB: District Cooperative Bank Ltd. Mainpuri

NUMBER OF BRANCHES :- 11

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connection (Vsats/RF/Dongle)
1	2	3	4	5	6
1	Bewar	Sify	VPN	256Kbps	Dongle
2	Bhogowan	Sify	VPN	256Kbps	VSAT
3	Ghiror	Sify	VPN	256Kbps	Dongle
4	Jagir	Sify	VPN	256Kbps	VSAT
5	Karhal	Sify	VPN	256Kbps	Dongle
6	Kisini	Sify	VPN	256Kbps	Dongle
7	Kurawali	Sify	VPN	256Kbps	Dongle
8	Kusmars	Sify	VPN	256Kbps	VSAT
9	Main Branch	Sify	VPN	256Kbps	RF
10	Sahan	Sify	VPN	256Kbps	Dongle
11	Barnahal	Sify	VPN	256Kbps	VSAT

NAME OF DCB: Aligarh

NUMBER OF BRANCHES :- 20( including H.O)

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connection (Vsats/RF/Dongle)
1	2	3	4	5	6
1	H.O.	Sify Technology Ltd.	MPLS VPN	256 kbps	Nil
2	Aligarh	Sify Technology Ltd.	MPLS VPN	257 kbps	Dongle
3	Patthar Bazar	Sify Technology Ltd.	MPLS VPN	258 kbps	RF
4	Akrabad	Sify Technology Ltd.	MPLS VPN	259 kbps	Dongle
5	Atrauli	Sify Technology Ltd.	MPLS VPN	260 kbps	Dongle
6	Chharra	Sify Technology Ltd.	MPLS VPN	261 kbps	Dongle
7	Dadon	Sify Technology Ltd.	MPLS VPN	262 kbps	Dongle
8	Iglas	Sify Technology Ltd.	MPLS VPN	263 kbps	Dongle
9	Beswan	Sify Technology Ltd.	MPLS VPN	264 kbps	Dongle
10	Gonda	Sify Technology Ltd.	MPLS VPN	265 kbps	Dongle
11	Khair	Sify Technology Ltd.	MPLS VPN	266 kbps	Dongle
12	Jattari	Sify Technology Ltd.	MPLS VPN	267 kbps	Dongle
13	Chandaus	Sify Technology Ltd.	MPLS VPN	268 kbps	Dongle
14	Kasimpur	Sify Technology Ltd.	MPLS VPN	269 kbps	Dongle
15	Hathras	Sify Technology Ltd.	MPLS VPN	270 kbps	Dongle

16	Hathras junction	Sify Technology Ltd.	MPLS VPN	271 kbps	Dongle
17	Sasni	Sify Technology Ltd.	MPLS VPN	272 kbps	Dongle
18	Mursa	Sify Technology Ltd.	MPLS VPN	273 kbps	Dongle
19	Sikandra rao	Sify Technology Ltd.	MPLS VPN	274 kbps	Dongle
20	purdil Nagar	Sify Technology Ltd.	MPLS VPN	275 kbps	Dongle

NAME OF DCB: Shahjahanpur

NUMBER OF BRANCHES :- 23

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6
1	Data centre	BSNL	Leased Line	2mbps	Wire
2	Kutcherry	BSNL	Leased Line	128mbps	Wire
3	Rvening Branch	BSNL	Leased Line	64kbps	Wire
4	Roza	BSNL	Leased Line	64kbps	Wire
5	Sindhauri	BSNL	Leased Line	64kbps	Wire
6	Powayan	BSNL	Leased Line	64kbps	Wire
7	Banda	BSNL	Leased Line	64kbps	Wire
8	Mohiniddinpur	BSNL	Leased Line	64kbps	Wire
9	Khutar	BSNL	Leased Line	64kbps	Wire
10	Sadar	BSNL	Leased Line	64kbps	Wire
11	Dadraul br 1	BSNL	Leased Line	64kbps	Wire
12	Kanth	BSNL	Leased Line	64kbps	Wire
13	Madnapur	BSNL	Leased Line	64kbps	Wire
14	Miranpur Katra	BSNL	Leased Line	64kbps	Wire
15	Tilhar	BSNL	Leased Line	64kbps	Wire
16	Jalalabad	BSNL	Leased Line	64kbps	Wire
17	Allahaganj	BSNL	Leased Line	64kbps	Wire
18	Mirjapur	BSNL	Leased Line	64kbps	Wire
19	Kalan	BSNL	Leased Line	64kbps	Wire
20	Nigohi	BSNL	Leased Line	64kbps	Wire
21	Khudaganj	BSNL	Leased Line	64kbps	Wire
22	Jaitipur	BSNL	Leased Line	64kbps	Wire
23	Kuriyan Kalan	BSNL	Leased Line	64kbps	Wire

NAME OF DCB : ZILA SAHAKARI BANK MORADABAD.....

NUMBER OF BRANCHES : 42 BRANCHES WITH HEAD OFFICE.....

S.NO.	NAME OF BRANCHES	NAME OF VENDOR	TYPE OF CONNECTIVITY (LEASED LINE/MPLS-VPN)	SPEED /BANDWIDTH (64/128/256 KBPS)	MADE OF CONNECTIVITY (VSET/RF/DONGAL)
1	THAKURDWARA	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
2	DILARI	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
3	BHOJPUR	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
4	DALPATPUR	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
5	KATGHAR	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
6	MAIN BRANCH	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
7	CENTRAL	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
8	BILARI DAY	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
9	KUNDARKI	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE

10	TOWN HALL	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
11	BILARI EVE.	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
12	PAKWARA	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
13	SURJAN NAGAR	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
14	MUNDA PANDEY	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
15	DINGARPUR	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
16	BAHERI ROSHANPUR	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
17	AGWANPUR	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
18	KANTH	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
19	CHAJLET	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
20	ASMOLI	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
21	SIRSI	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
22	PANWASA	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
23	SAMBHAL	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
24	BAHJOI	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
25	CHANDAUSI DAY	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
26	CHANDAUSI EVE.	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
27	HAYAT NAGAR	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
28	SAID NAGLI	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
29	AMROHA DAY	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
30	N. SADAT	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
31	JOYA	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
32	DHANAURA	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
33	GAJRAULA	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
34	HASANPUR	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
35	RAHRA	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
36	CHINIMILL	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
37	AMROHA EVE.	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
38	KAILSA	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE
39	RAJABPUR	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
40	KOTHI KHIDMTPR	BSNL	LEASED LINE	64 KBPS	NOT AVAILABLE
41	CHUCHELA KALAN	NO	NO	NO	NOT AVAILABLE
42	HEAD OFFICE	BSNL	LEASED LINE	128 KBPS	NOT AVAILABLE

- be availed by the concern department by end of day of 03 December 2013.

NAME OF DCB: Rampur District Cooperative bank Ltd.

NUMBER OF BRANCHES: 29

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity (Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6
1	Civil lines	BSNL	Thru Lan wire from Data Centre	128	Wired
2	Safdar Ganj	BSNL	LEASED LINE	128	Wired
3	Bilaspur	BSNL	LEASED LINE	128	Wired
4	Suar	BSNL	LEASED LINE	128	Wired
5	Milak	BSNL	LEASED LINE	128	Wired
6	Shahbad	BSNL	LEASED LINE	128	Wired
7	Tanda	BSNL	LEASED LINE	128	Wired
8	Puranaganj	BSNL	LEASED LINE	128	Wired
9	Kemri	BSNL	LEASED LINE	128	Wired
10	Rajedwara	BSNL	LEASED LINE	128	Wired
11	Guiya Talab	BSNL	LEASED LINE	128	Wired
12	Jwalanagar	BSNL	LEASED LINE	128	Wired
13	Chini Mill	BSNL	LEASED LINE	128	Wired
14	Dhamora	BSNL	LEASED LINE	64	Wired
15	Khod	BSNL	LEASED LINE	64	Wired
16	Patwai	BSNL	LEASED LINE	64	Wired
17	Dariyal	BSNL	LEASED LINE	64	Wired
18	Bijarkhata	BSNL	LEASED LINE	64	Wired
19	Saifni	BSNL	LEASED LINE	64	Wired
20	Milak Khanam	BSNL	LEASED LINE	64	Wired
21	Patthar khera	BSNL	LEASED LINE	64	Wired
22	Panwaria	BSNL	LEASED LINE	64	Wired
23	R. Nagar	SIFY	MPLS-VPN	256	VSAT
24	Rathonda	SIFY	MPLS-VPN	256	CDMA
25	Kashi Pur	BSNL	LEASED LINE	128	CDMA
26	Johar Univ.	BSNL	LEASED LINE	128	CDMA
27	Nipania	SIFY	MPLS-VPN	256	RF
28	Kupneri	SIFY	MPLS-VPN	256	V-SAT
29	Sarkhthal	SIFY	MPLS-VPN	256	V-SAT
30	MPLS-VPN Circuit	-	-	512 Kbps	-

ZILA SAHKARI BANK  
NUMBER OF BRANCHES: 29

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity (Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6
1	Hapur Main	BSNL	MPLS	128 kbps	MPLS
2	Wright Ganj	BSNL	MPLS	128 kbps	MPLS
3	Modinagar Main	BSNL	MPLS	128 kbps	MPLS
4	Simbhaoli	BSNL	MLLN	128 kbps	MLLN
5	Pilkhuwa	BSNL	MPLS	128 kbps	MPLS
6	Dadri	BSNL	MPLS	128 kbps	MPLS
7	Garh	BSNL	MPLS	128 kbps	MPLS
8	Sahibabad	BSNL	MPLS	128 kbps	MPLS
9	Muradnagar	BSNL	MPLS	128 kbps	MPLS
10	Hapur Evening	BSNL	MPLS	128 kbps	MPLS
11	Hapur Mandi	BSNL	MPLS	128 kbps	MPLS
12	Rajnagar	LAN	LAN	LAN	LAN
13	Surya Nagar	BSNL	MPLS	128 kbps	MPLS
14	Hapur Nagar Palika	BSNL	MPLS	128 kbps	MPLS
15	Kuchesar Road	BSNL	MLLN	128 kbps	MLLN
16	Dhaulana	BSNL	MLLN	128 kbps	MLLN
17	Bahadurgarh	BSNL	MLLN	128 kbps	MLLN
18	Babugarh	BSNL	MLLN	128 kbps	MLLN
19	Mudafara	BSNL	MLLN	128 kbps	MLLN
20	Chhapraula	BSNL	MPLS	128 kbps	MPLS
21	Noida Sec-26	BSNL	MPLS	128 kbps	MPLS

22	Modinagar Evening	BSNL	MPLS	128 kbps	MPLS
23	Ghaziabad Evening	BSNL	MPLS	128 kbps	MPLS
24	Surajpur	BSNL	MPLS	128 kbps	MPLS
25	Surana	SIFY	RF	128 kbps	RF
26	Freegunj Hapur	BSNL	MPLS	128 kbps	MPLS
27	Govindpuri	BSNL	MPLS	128 kbps	MPLS
28	Noida Sec-61	BSNL	MPLS	128 kbps	MPLS
29	Head Office	LAN	LAN	LAN	LAN
30	Vijay Nagar	BSNL	MPLS	128 kbps	MPLS
31	Khoda	SIFY	RF	256 kbps	RF
32	Loni	BSNL	MPLS	128 kbps	MPLS
33	Bhojpur	BSNL	MLLN	128 kbps	MLLN
34	Rawalikala	BSNL	MLLN	128 kbps	MLLN

NAME OF DCB: ZILA SAHKARI BANK LTD. MEERUT  
NUMBER OF BRANCHES:... 53

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Conner (Vsat/RF/Done)
1	2	3	4	5	6
	DATA CENTER	BSNL	MLLN	8 MBPS	E 1
	DATA CENTER	BSNL	FTTH	2 MBPS	FTTH
1	HEAD OFFICE		DIRECT LINK	LAN	
2	MEERUT MAIN		DIRECT LINK	LAN	
3	BARAUT MAIN	BSNL	MLLN	128	
4	MAWANA MAIN	BSNL	MLLN	128	
5	BAGHPAT MAIN	BSNL	MLLN	128	
6	BEGUM BRIDGE	BSNL	MLLN	128	
7	SARDHANA	BSNL	MLLN	128	
8	KITHORE	BSNL	MLLN	128	
9	PAIKSHITGARH	BSNL	MLLN	128	
10	DAURALA	BSNL	MLLN	128	
11	KHEKRA	BSNL	MLLN	128	
12	BEHSUMA	BSNL	CLLN	64	
13	CHAUPRAULI	BSNL	CLLN	64	
14	DOGHAT'	BSNL	MLLN	128	
15	BUDHANA GATE	BSNL	MLLN	128	
16	ROHTA	BSNL	MLLN	128	
17	KHARKHAUDA	BSNL	MLLN	128	
18	MALIYANA	BSNL	MLLN	128	
19	NANOO	BSNL	MLLN	128	
20	AMINAGAR SARAI	BSNL	CLLN	64	
21	RAMALA	BSNL	CLLN	64	
22	MANDI YARD	BSNL	MLLN	128	
23	GARH ROAD	BSNL	MLLN	128	
24	KANKERKHERA	BSNL	MLLN	128	
25	JANI	BSNL	MLLN	128	
26	SAKAUTI	BSNL	CLLN	64	
27	BINOLI	BSNL	MLLN	128	
28	BHARMPURI	BSNL	MLLN	128	
29	HASTINAPUR	BSNL	MLLN	128	
30	SHASHTRI NAGAR	BSNL	MLLN	128	
31	MAWANA EVE	BSNL	MLLN	128	
32	MODIPURAM	BSNL	MLLN	128	
33	PHALAWADA	BSNL	MLLN	128	
34	CHITMANA	BSNL	CLLN	64	
35	MOHIUDINPUR	BSNL	MLLN	128	
36	LAWAR	BSNL	CLLN	64	
37	SALAWA	BSNL	CLLN	64	
38	BARAUT EVE	BSNL	MLLN	128	
39	SUGARMILL	BSNL	MLLN	128	
40	PANDAV NAGAR	BSNL	MLLN	128	
41	KASIMPUR KHERI	BSNL	CLLN	64	
42	DAHA	BSNL	CLLN	128	

43	BAWALI	BSNL	MLLN	128
44	LUHARI	BSNL	CLLN	64
45	SUNHERA	BSNL	CLLN	64
46	LALIYANA	BSNL	CLLN	128
47	KHAJURI	BSNL	CLLN	64
48	NANGLA GOSAI	BSNL	CLLN	64
49	GANGA NAGAR	BSNL	MLLN	128
50	JAGRITI VIHAR	BSNL	MLLN	128
51	TATIRI	BSNL	MLLN	128
52	BALENI	BSNL	CLLN	64
53	MASOORI	BSNL	CLLN	64
54	DHIKOLI	BSNL	MLLN	128

NAME OF DCB: ZILA SAHKARI BANK LTD. MAU

NUMBER OF BRANCHES:... 11

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6
1	Sadar	BSNL	MPLS		
2	Ratanpura	BSNL	MPLS		
3	Ghosi	BSNL	MPLS		
4	Chiraiya Ghat	BSNL	MPLS		
5	Mohammadabad	BSNL	MPLS		
6	Madhuban	BSNL	MPLS		
7	Dhorighat	BSNL	MPLS		
8	Kopaghanj	BSNL	MPLS		
9	Bhojhi Bazar	BSNL	MPLS		
10	Evening Br.	BSNL	MPLS		
11	Head Office	BSNL	MPLS		

NAME OF DCB: ZILA SAHKARI BANK LTD. Firozabad

NUMBER OF BRANCHES:... 14

Sl.no.	Name of Branches	Primary Connectivity			
		Name of Vendor	Type of Connectivity( Leased Line / MPLS-VPN)	Speed/ Bandwidth (64/128 /256/---) Kbps	Mode of Connectivity (Vsat/RF/Dongal)
1	2	3	4	5	6
1	Dabrai	BSNL	MPLS		
2	Firozabad main	BSNL	MPLS		
3	Firozabad mandi	BSNL	MPLS		
4	Firozabad evening	BSNL	MPLS		
5	Tundla	BSNL	MPLS		
6	kotla	BSNL	MPLS		
7	Hathwant	BSNL	MPLS		
8	Eka	BSNL	MPLS		
9	Jasrana	BSNL	MPLS		
10	Araon	BSNL	MPLS		
11	Sirsaganj main	BSNL	MPLS		
12	Sirsaganj mandi	BSNL	MPLS		
13	Shikohabad main	BSNL	MPLS		
14	Shikohabad mandi	BSNL	MPLS		